

April 30, 2019

To: Federal Reserve Bank of Richmond, P.O. Box 27622, Richmond, VA 23261 FDIC Atlanta Regional Office, 10 10th Street, NW, Suite 800, Atlanta, GA 30309-3849

RE: BB&T / Suntrust Merger

To Whom It May Concern;

The relationship with BB&T has given our business the ability to grow and flourish within the community. BB&T has gone above and beyond what I would have every expected in any relationship with a banking institution. In addition to supporting our business with funding, they have helped navigate business transactions as well as supported a local charitable organization that we sponsor.

Jeff Lampasso and his team have really pulled together to provide for my personal and business banking needs beyond expectations!

Regards,

Robert Arnold Mobile Auto Glass Repair, LLC DBA: Mr. Auto Glass