



501 Forest Hill Drive  
P.O. Box 1017  
Goldsboro, NC 27533-1017

April 23, 2019

To Whom It May Concern:

I am writing this letter in support of the proposed merger between BB&T and SunTrust.

Over 20 years ago, Renu Life started a company to provide residential services for survivors of severe traumatic brain injury. Without any formal funding support, the probability of our success was extremely low. Shortly after opening, we became a BB&T customer. The old saying 'your banker is your best friend', tells the story of our relationship for these many years. As a small family run business, we depended on the services of our bank. Their long-standing employees have served us well over many years and certainly are a contributor to our success.

I see the merger as a positive for everyone. Certainly, in these times, things must change. Separately both banking institutions have experienced real success and the willingness to change and embrace innovation will open new opportunities for all stakeholders. It is important as a customer, for the bank to be in a position to compete on all levels, technology and services, with the larger financial institutions. This will be most important in the years to come and easier to accomplish as a combined entity.

I look forward to your new endeavor and wish you well during the transitional period.

Sincerely,



Diane Harrison, CEO  
Renu Life/Renu Life Extended