

From: altlandf <[REDACTED]>
Sent: Friday, March 22, 2019 8:12 PM
To: BankMergerApplication
Subject: March 21, 2019 - Proposal by BB&T Corporation To Acquire SunTrust Banks, Inc. and its Subsidiary

Hi There:

There is no way BBT and SunTrust should be allowed to merge. Both banks enjoy stealing money from their clients. BBT's main way of doing this is with overdraft fees. BBT will play games with clients accounts. BBT has terrible customer service. Long wait times. Rude employees. ATM s that don't work right and steal money from their clients. To think I opened accounts to help out [REDACTED]. BBT has ruined her also. [REDACTED] went from college and being on the dean's list a number of times to getting a job as a branch banker 3 and getting in trouble with the law. In November of 2015 BBT took over Susquehanna bank and ruined it. In July of 2016 BBT took over National Penn bank in northern Pa Day one people were complaining about the lack of customer service. Rude employees. Problems right away with their accounts. Something that didn't take place with National Penn.. BBT makes Wells Fargo look like Sunday school. In my 50 years of life BBT is the worst bank I have ever been apart. I have been following what BBT has done since March of 2016 and it's just thousands of people talking how they had money stolen from them by BBT bank and their unethical banking practices. Another thing is BBT s landlord just got convicted of mail and wire fraud. I live at [REDACTED].

Mr Altland