



May 7, 2019

Federal Reserve Bank of Richmond
PO Box 27622
Richmond, VA 23261

To whom it may concern;

As a client of BB&T Bank for the past 11 years, I am writing this letter to show my support for the upcoming merger with SunTrust Bank.

Due to the longevity of both BB&T and SunTrust bank, I have no concerns that the merger will be nothing but a success and will continue to provide the utmost service to both of its customers/clients under one institution.

I operate within service industry that rents industrial and commercial cranes for use in the construction industry. BB&T has greatly supported my business and has been instrumental in helping it succeed by offering short-term loans for the purchase of capital assets (e.g., new cranes).

I have built a great working relationship over the years with the Market President as well as the local retail branch management. I hope to continue working with them after the merger.

Sincerely,

Robert, P. Steiner, President
Barcelona Equipment, Inc.