

## Federal Deposit Insurance Corporation 550 17th Street NW, Washington, D.C. 20429-9990

Financial Institution Letter FIL-31-2019 June 13, 2019

# FDIC CONSUMER COMPLIANCE SUPERVISORY HIGHLIGHTS

**Summary**: The Consumer Compliance Supervisory Highlights features articles of interest to examiners, bankers and supervisors. The purpose of this publication is to enhance transparency regarding the FDIC's consumer compliance supervisory activities and includes a high-level overview of consumer compliance issues identified during 2018 through the FDIC's supervision of state non-member banks and thrifts. This publication is available on the FDIC's website at

www.fdic.gov/regulations/examinations/consumercomplsupervisoryhighlights.pdf.

**Statement of Applicability to Institutions:** This Financial Institution Letter applies to all FDIC-supervised financial institutions.

#### **Distribution:**

All FDIC-supervised institutions

### **Suggested Routing:**

Chief Executive Officer
Compliance Officer

#### Attachment:

None

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#### Note:

FDIC Financial Institution Letters (FILs) may be accessed from the FDIC's website at <a href="https://www.fdic.gov/news/news/financial/index.html">www.fdic.gov/news/news/financial/index.html</a>.

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Paper copies may be obtained via the FDIC's Public Information Center, 3501 Fairfax Drive, E-1002, Arlington, VA 22226 (877-275-3342 or 703-562-2200).

#### Highlights:

- Enhances transparency regarding the FDIC's consumer compliance supervisory activities.
- Includes a high-level overview of consumer compliance issues identified during 2018.
- Provides information and resources available to support supervised institutions' efforts to manage consumer compliance responsibilities effectively.