

## **Federal Deposit Insurance Corporation**

550 17th Street NW, Washington, D.C. 20429-9990

# Financial Institution Letter FIL-30-2009 June 11, 2009

# IDENTITY THEFT RED FLAGS, ADDRESS DISCREPANCIES, AND CHANGE OF ADDRESS REGULATIONS

Frequently Asked Questions

**Summary:** The FDIC, along with the other federal financial institution regulatory agencies and the Federal Trade Commission, has issued the attached frequently asked questions (FAQs) on identity theft "red flags," address discrepancies, and change of address requests.

#### **Distribution:**

FDIC-Supervised Banks (Commercial and Savings)

#### **Suggested Routing:**

Chief Compliance Officer
Chief Information Security Officer

#### **Related Topics:**

FIL-100-2007, Identity Theft Red Flags, November 15, 2007

#### Attachment:

"Frequently Asked Questions: Identity Theft Red Flags and Address Discrepancies"

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#### Note:

FDIC financial institution letters (FILs) may be accessed from the FDIC's Web site at <a href="https://www.fdic.gov/news/news/financial/2009/index.html">www.fdic.gov/news/news/financial/2009/index.html</a>

To receive FILs electronically, please visit <a href="http://www.fdic.gov/about/subscriptions/fil.html">http://www.fdic.gov/about/subscriptions/fil.html</a>.

Paper copies of FDIC financial institution letters may be obtained through the FDIC's Public Information Center, 3501 Fairfax Drive, E-1002, Arlington, VA 22226 (1-877-275-3342 or 703-562-2200).

### **Highlights:**

- On November 15, 2007, the FDIC issued a final rule and guidelines addressing identity theft red flags, address discrepancies, and change of address requests (see FIL-100-2007, dated November 15, 2007).
- The FDIC has published the attached FAQs to assist financial institutions in conforming with the regulation and guidelines.
- The FAQs are divided into four sections and include answers to questions concerning:
  - o the scope of the regulation,
  - the definition of "covered account,"

the definition of "service provider,"

- types of notices of address discrepancy that trigger the rule, and
- furnishing a confirmed address to a consumer reporting agency.

