

# FDIC News

The Federal Deposit Insurance Corporation Employee Newsletter

JULY 2021

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## FDIC Alumni; Keeping Connected, Staying Safe

By KATHLEEN JAMES  
Vice President for Fellowship,  
AFDICA

While COVID-19 has certainly impacted connections with family and friends, the Association of Federal Deposit Insurance Corporation Alumni, Inc. (AFDICA) continued helping RTC and FDIC alums stay connected. This past spring, with both COVID and inclement weather in many places contributing to some cabin fever, alums convened to share experiences, fellowship, and memories. Despite the hurdles, AFDICA sponsored virtual happy hours and lunches in all FDIC regions and Washington, D.C. with more than 100 alums from nearly every division and geographic location attending the events.

The events included informational sessions facilitated by AFDICA alums in the DC Metro area, New York, Dallas, Atlanta, Chicago, Kansas City, and San Francisco regions. In one session, "DOF and Friends," AFDICA Board Member Ned Goldberg served as a technical expert on all things Zoom,

helping less tech-savvy alums navigate the tool to maximize participation. President Fred Selby welcomed all attendees and then I, as Vice President for Fellowship, talked about AFDICA's three missions: education (primarily financial literacy), charity (scholarships for veterans' children, scholarships for teachers to attend the annual National Educator Conference hosted by the JumpStart Coalition for Personal Financial Literacy, and support of food programs during the pandemic), and of course – fellowship.

Each session proved an effective and fun forum for all alums to share recent activities, recount war stories or funny anecdotes from their FDIC tenure, and inspire others with personal tales of overcoming challenges, volunteerism, and continuous learning. Alums' activities ranged from starting second careers, biking, piano lessons, teaching, working with veterans, travel, golf, continuing education, building homes overseas with charitable organizations, celebrating family events, and just maintaining

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Jelena McWilliams, Chairman, FDIC  
David Barr, Deputy Director, Office of Communication  
Inam Hyder, Writer/Editor, OCOM  
LaJuan Williams-Young, Writer, OCOM  
Heather Woods and Aileen Wu, Graphic Design and Printing Unit, FDIC Division of Administration

### FDIC News Editorial Board:

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Kitty Chaney, DIR, (202) 898-8726  
Ariana DiMeo, DOA (Insider Threat), (703) 562-2102  
Kathleen Gunning, Legal Division, (703) 562-2378  
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Ike Jones, OLA, (202) 898-3657  
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Patrick Mancoske, RMS, (202) 898-7032  
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Luke Reynolds, DCP, (202) 898-7164  
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Beth Wiggins, CU, (703) 516-1327

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##### Dallas

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##### San Francisco

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Laura Rapp, RMS, (415) 808-8112

# FDIC ALUMNI

## AFDICA, from page 1

their sanity during COVID. A few of the more moving stories involved an alum visiting isolated disabled veterans via Zoom and mailing goody packages, an alum recovering from serious illness and turning the experience into a mission to counsel and inspire others going through similar challenges, and an alum that was technically challenged but volunteered to host a call and ended up getting his computer fixed from afar (thanks Ned!), and is now able to Zoom his doctors and grandkids!

Fred Selby writes, "I was able to sit in on all the calls and hosted the "DOF and Friends" session as the former Director of DOF. It was interesting that the DOF call included Bill Longbrake, former FDIC CFO, Steve Seelig, Craig

Jarvill, and me as former DOF Directors. The calls reminded me of a fact that I have observed over the lifespan of the AFDICA--that former RTC/FDIC employees are keenly focused on helping others from teaching FDIC's Money Smart curriculum, to serving as Adjunct Professors, to assisting Veterans, to serving in leadership positions in their local communities, to learning new musical instruments or brushing off long unused talents, to spending quality times with grandchildren, and traveling nearly to the ends of the earth--despite a world-wide pandemic."

Member and former Executive Director, Ed Butler from New York, also commented that "I was surprised and proud to be associated with people that are pursuing so many different and worthwhile activities, which reflects well

on the FDIC and our Alumni Association."

Some members attended several events and sessions since they worked in multiple regions during their FDIC tenure. All events were open to members and nonmembers. AFDIC currently has plans for in-person regional gatherings later this year and looks forward to the annual meeting on November 12, 2021 which will be via Zoom.

For interested future alumni that want to help us with any of our Mission areas, start by becoming a member and telling your friends to do so. Please connect with us [www.afdica.com](http://www.afdica.com). We look forward to future activities that reconnect, support, and inspire us as FDIC alums! 🏡

## MOVING ON

**Name:** Sandra Carroll

**Most recent position:** Chief, Resource Management

**Division:** Division of Resolutions and Receiverships

**Location:** Dallas Regional Office

**When and where joined the FDIC:** I joined the FDIC in April 1989 in Washington DC. I was assigned to the S&L Management group which later turned into the Resolution Trust Corporation (RTC).

**Career highlights:** All of the mentors and leaders that I was blessed with early in my career. Their support and guidance

was priceless. When I started the FDIC as a CG-04 Clerk Typist I never thought that I would make it all the way to a CM-01 Chief position.

**Retirement Date:** July 31, 2021

**Plans for retirement:** Expand my business, travel the world, and enjoy my grandchildren.

**Comments and thoughts:** I have enjoyed my time here and will miss so many people that I have met along the way. For those that will still be here carrying on the mission, I hope you all have Caviar Dreams and Champagne Wishes!!! 🏡



Sandra Carroll

## MOVING ON

**Name:** Alan Levy

**Most recent position:** Chief Web Officer

**Division:** Office of Communications (OCOM)

**Location:** Headquarters- Washington, DC

**When and where joined the FDIC:** I joined the New York Asset Liquidation Office in March 1986 as a Liquidation (Temporary) Grade (LG) Lead Asset Servicing Technician. That office closed in March 1987. After a brief hiatus, I was hired back as permanent Asset Servicing Technician in the New York Regional Office in June 1987.

**Other Experience:** Shortly after joining the NYRO, I was given the opportunity to join the Asset Marketing team. I participated in preparing loan sales packages, working on failed bank's asset files, and learning what goes into selling loans on the secondary market. I also worked on creating the national asset marketing system (using a PC the size of a suitcase with a clip-on keyboard).

In early 1992, I moved on to the Division of Liquidation (now DRR) in Washington. As part of my asset marketing duties, I worked with my contacts in the Dallas Regional Office and DIT to create a loan marketing tool using a "Gopher" on something called the Internet. In 1995, my DIT contact showed me something called the World Wide Web and a Web Browser. That trip to Virginia Square changed my

career. Soon afterward, I became the first DRR Internet Coordinator.

Soon after, I moved from Asset Marketing to the Information Systems Section of DRR where I helped build business systems used for asset management. I also continued to publish DRR webpages for FDIC.gov and the DRR website on the FDICnet. That led to getting an opportunity to become the first Chief Web Officer for the FDIC, joining the Office of Public Affairs (now OCOM) in 2004.

**Career highlights:** The highlights of my career center around the groups of people of I worked with. In the NYRO, I sat in a room of eight people with no dividers or cubicles (but a view straight up 5th Avenue through ceiling to floor windows). We worked together, helping each other, answering each other's phones (no voicemail yet), and chatting through the day.

In Washington, I was extremely fortunate to work with two great groups – the Information Systems Section and my OCOM colleagues. We worked and played together, having more fun than should be allowed at work.

My position as Chief Web Officer provided opportunities to work with great teams that responded to various crises. We created webpages and databases to help bank customers during Hurricane Katrina, and published hundreds of failed bank pages and policy changes during the Great Recession. I had the privilege to be



**Alan Levy**

part of seven Chairman Award-winning teams..

**Retirement Date:** July 30, 2021

**Plans for retirement:** My wife Frannie and I will be looking to relocate to the Carolina coast. I'll play as much golf, pickleball, and boche as I can handle. We'll travel through the US and abroad. I'll also continue to raise funds and volunteer for the National Kidney Foundation.

**Additional Comments and thoughts:** I answered an ad in the New York Times in 1985 hoping to land a job that would get me out of retail banking. It led to a career spent with inspiring people, rewarding work, and wonderful memories. 🏠

## MOVING ON

**Name:** Earnestine Hampton

**Most recent position:** Administrative Assistant

**Division:** RMS

**Location:** Memphis Field Office

**When and where joined the FDIC:**

I joined the FDIC in 1998, Memphis, TN.

**Career highlights:** I began my Federal Government career in 1977 with the Internal Revenue Service where I then transitioned to the Department of Defense Logistics Agency in 1984. After a Base Realignment and Closure (BRAC) at DOD in 1997, I began my career with the Department of Navy in 1998. After a very short time there, I transferred to FDIC the same year in

1998. During my career with FDIC, I had the pleasure of serving on details as Acting Secretary to the Compliance Examination Branch in Washington and Acting Executive Secretary to the Deputy Regional Director in Dallas.

**Retirement Date:** July 2, 2021

**Plans for retirement:** I plan to travel with my family and close friends, focus on staying healthy, also making sure my dad's health is good, spending time with the grand kids, and enjoying life to the fullest.

**Comments and thoughts:** I am truly "BLESSED" to have worked for the Federal Government for 40 years and to have worked with so many people throughout my career. 🙏



**Earnestine Hampton**

**Name:** Penny (Pickering) Green

**Most recent position:** Senior Resource Management Specialist

**Division:** DOA, DOF, DRR (at time of Retirement)

**Location:** Washington, DC and Dallas, TX

**When and where joined the FDIC:** On July 15, 1991, I was hired in a career ladder position as a Staffing Specialist in the Division of Administration in Washington, DC shortly after I graduated from Elon University.

**Career highlights:** While in DOA, I served on the team tasked with decentralizing DOA and standing up the DOA Dallas Office which opened up in 1996. In 1997, I accepted a promotion as Program Manager (Personnel) in the DOF Field Finance Center located in Dallas, where I managed the Administrative and Training Departments. While in DOF, I created the DOF Field Finance Center's Student Internship Program. In the early 2000's the DOF Dallas

office was absorbed by DRR and at that time I took a lead role in Staffing and Labor/Employee Relations. I brought the DOF Student internship Program to DRR Dallas as DRR did not have a division-specific student internship program at the time. I served on the team tasked with the 2005 DRR Reduction in Force (RIF), where 58% of the DRR work force was separated. In 2006, I served on the team tasked with establishing the CEP Program. I worked with the CEP Program until the 2008 financial crisis where I focused my attention on DRR surge hiring and bringing back the re-employed annuitants. I went back to the DRR CEP Program in 2018 until the program was phased out. In 2019 I developed and led the team tasked with creating the DRR Recent Graduate Program.

**Retirement Date:** July 31, 2021

**Plans for retirement:** When I was hired at the FDIC, my Dad (who spent 35 years at the IRS) said, "FDIC is



**Penny (Pickering) Green**

the Cadillac of Federal Agencies". I could not agree more. It has been quite a ride and I feel very blessed to have spent more than half of my life at the FDIC and look forward to a wonderful retirement! 🙏

## MOVING ON

**Name:** Mary E. Tonelson

**Most recent position:** Senior IT Project Manager

**Division:** CIOO

**Location:** Headquarters (VA Square - Arlington, VA)

**When and where joined the FDIC:** I joined the FDIC in December 1983 as an entry level Computer Specialist and worked in the main building in Washington D.C. I was a “Cooperative Education” student from the University of Maryland at Baltimore County (UMBC) where I was earning my B.S. in Information Systems Management.

**Career highlights:**

- Supported FDIC’s mission essential activities of bank resolution and receivership functions during both banking crises of my lifetime as an IT Project Manager. Allowed me the privilege to work with many DRR teams of tremendously dedicated, hard-working, and intelligent folks.
- Lead collaborative, diligent, and knowledgeable CIOO teams to implement demand, project, and application management in

ServiceNow; to segment applications in our network; and to support the FDIC Workplace Excellence Council.

- Managed a team of Computer Specialists supporting the accounting and administrative systems for FDIC as a Supervisory Computer Specialist.
- Earned my M.B.A. from the University of Maryland while working full time as a Computer Specialist.
- As a coop student, provided telephone support and troubleshooting of dial-up modem access to the old mainframe for employees across the country.

**Retirement Date:** July 31, 2021

**Plans for retirement:**

- Spend more time with family and friends enjoying good food, music, and sports
- Write more – journaling, writing personal essays, and blogging
- Hike in the woods frequently and explore more trails
- Travel around the country with family and friends
- Get more involved with community



**Mary E. Tonelson**

by volunteering my time and services Expand my business, travel the world, and enjoy my grandchildren.

**Comments and thoughts:** I am so grateful to have met and worked with so many great and talented people over my 20 years of service to FDIC. 🙏

**Name:** Amanda L. Hughes

**Most recent position:** Senior Compliance Examiner

**Division:** DCP

**Location:** Shelby Field Office, Hoover, AL

**When and where joined the FDIC:** I originally joined the FDIC in 1987 in Jackson, Mississippi. I rejoined the FDIC in 2008 (Montgomery, AL and then Hoover, AL).

**Other Experience:**

- FDIC - Montgomery, AL and Baton Rouge (1991 - 1998)
- OCC - Short Hills, NJ and Hoover, AL (1998 - 2003)
- Independent Insurance Sales (2003 - 2005)
- Superior Bank, Birmingham, AL (2005 - 2006)
- Alabama Credit Union Administration, Montgomery, AL (2006 - 2008)

**Career highlights:** Multiple STAR Awards, training others, banker outreach and presentations, assisting

Territory Management and Regional Office Management with various projects.

**Retirement Date:** July 31, 2021

**Plans for retirement:** I plan to move to a warmer climate (south of I-10) and enjoy all forms of performing arts, travel to spend time with family and friends on their birthdays, and whatever I fall into next

**Comments and thoughts:** Since 1987, the FDIC has been a rock to me, providing stability during several times of upheaval in my life. Although I left the corporation from 1998 to 2008 for another agency, followed by private sector employment while my children needed me to be home, I came back to the Corporation enthusiastically in 2008. The FDIC is by far one of the very best employers, period.

Y’all please keep in touch with me! 🙏



**Amanda L. Hughes**

## MOVING ON

**Name:** Michael W. Orange

**Most recent position:** Senior Examination Specialist - Trust

**Division:** RMS

**Location:** Headquarters

**When and where joined the FDIC:** I joined the FDIC in 1993, Charlotte, North Carolina.

**Other Experience:** I worked at the City of Detroit's Wastewater Treatment Plant before college.

**Career highlights:**

- Served as an Supervisory Examiners for 6 years
- Served as an instructor for Examination Management School for 4 years
- Formally and informally mentored several colleagues
- ABA Stonier Graduate School of Banking, Georgetown University
- Two term member of the Chairman's Culture Change Council

- Trust subject matter expert for OJT Training Program
- Participated in five bank closings in different capacities: management point person, trust branch manager, branch manager, and twice as investigator.
- Spoke at several Trust and Fiduciary conferences.

**Retirement Date:** July 30, 2021

**Plans for retirement:**

- Take care of my health
- Travel more internationally
- Visit my granddaughters more and the rest of my family
- Continue to mentor high school students

**Comments and thoughts:** I really enjoyed working at the FDIC because our mission is clear. I got to work on interesting and challenging projects with some very talented people. 🙏



Michael W. Orange

**Name:** Anna L. Mills

**Most recent position:** Case Manager

**Division:** RMS

**Location:** Atlanta Region

**When and where joined the FDIC:** I joined the FDIC in July 1989 in beautiful Pearl, Mississippi (also known as the Jackson, Mississippi Field Office) as an Assistant Examiner Trainee.

**Other Experience:** I served as a Commissioned Examiner in Mississippi; an Examiner and Senior Examiner in Albany, Georgia; an Acting Assistant Regional Director in Atlanta; as well as an Acting Special Assistant to the Director of the Office of the Ombudsman. I also served as an inaugural Member of the RMS Workplace Excellence Council and as an NTEU Steward.

**Career highlights:**

- Attending the Graduate School of Banking, gaining the respect of bankers, and wandering the campus after an exam until a banker and I unexpectedly walked into the Dairy Cattle Center and found ourselves looking at rows upon rows of live cows right in the middle of campus. We were discovered by a doctoral student who gave us a tour, provided

a copy of his thesis, let us listen to a cow's heartbeat, and observe the cow's stomach intake. We refused to take the cow's temperature.

- Exploring New York City, New Orleans, Atlanta, and Willacoochee, Georgia with fellow FDIC coworkers/friends who were game with eating at different locales and seeing the sights.
  - Observing fellow coworkers, who I helped train to analyze earnings, interest rate risk, loan documents, a bank's financial condition, etc., become commissioned and promoted to various positions within the FDIC
- Retirement Date:** July 31, 2021

**Plans for retirement:** First, exhaling. Second, doing research for my dad on the bills my great grandfather sponsored or voted for while serving as a Georgia congressman. Third, traveling and spending time with family and good friends including FDIC retirees. I've been told by recent FDIC Retiree Deborah Guy that the key to this retirement gig is staying busy. So, once a week, I'll be helping out at a gift/framing shop near Callaway Gardens visiting with tourists and ringing up a



Anna L. Mills

few purchases.

**Comments and thoughts:** Working for the FDIC has allowed me the opportunity to learn the various divisions of a bank without being pigeonholed into one specific department and to question how a certain activity may cause a reaction and affect the bank's financial condition. I have learned that during the most stressful times with the job, I

*see Moving On, page 7, column 1*

# MOVING ON

## Moving On, from page 6

have never failed to see my coworkers in all divisions rise to the occasion and successfully complete whatever task at

hand with grace, grit, and a few laughs in between. I will miss the regular, work-related “what would you do” scenario discussions while finding out how each other are really doing. I wish

you all continued happiness and success in whatever you do both inside and outside the FDIC. 🙏

**Name:** Gregory W. Roy

**Most recent position:** Senior Claims Administration Analyst

**Division:** Division of Resolutions & Receiverships

**Location:** Dallas, TX

**When and where joined the FDIC:** I joined the FDIC in 1987 as an Investigations Specialist in St. Joseph, MO. After two years, I relocated to the Houston, TX Investigations Department. In 1990, I was promoted to Investigations Lead in the New York Regional Office in New York City. After serving in this position for four years, I relocated to the Investigations Department in the Irvine Consolidated Office in Irvine, CA. In 1998, I transferred to the Dallas Regional Office in Dallas, TX. In 2000, I accepted an Investigator position with the Department of Labor Employee Benefits Security Administration in Dallas, TX. During the financial crisis of 2009, I returned to the FDIC as a

Resolutions and Receivership Specialist in the Claims Employee Benefits Department where I served as a Subject Matter Expert in the termination of employee benefit pension plans.

**Career highlights:** Establishing a Large Bank Investigations office in downtown Houston, TX hiring a new staff of 24 people and operating the office as a stand-alone location. Also, working and living in New York City in the New York Regional Office during the financial crisis of the early 1990's.

**Retirement Date:** After 34 years of Federal Government service, I will be retiring from the FDIC on July 31, 2021.

**Plans for retirement:** Travel the world extensively seeing new sights and experiences as well as revisiting past locations to relive the moments.

**Comments and thoughts:** It seems like yesterday when I began my first day with the Corporation. Lots of hard work but so many experiences that I will always remember. I hope all employees



**Gregory W. Roy**

can attain the level of satisfaction that I have achieved from working for the FDIC as well as meeting and working with so many people that I can call family and friends. 🙏

## MOVING ON

**Name:** Shirley "Bub" Lankford

**Most recent position:** Senior Examiner

**Division:** RMS

**Location:** Princeton Field Office (Chicago Region)

**When and where joined the FDIC:** I joined the FDIC in 1985 in the Princeton Field Office of the Chicago Region. So, I have spent my entire career based in Princeton, but I have taken many opportunities to travel the entire country doing examinations and training. Some might say a career wasted, but I think it is a career blessed. I have been a Senior Examiner for over 30 years.

Locally I have developed long-standing relationships with many bankers over 36 years. These relationships allowed for them to reach out between examinations to ask questions that could prevent future problems and violations.

I got to serve as EIC of 155 S&S examinations, plus EIC of 47 S&S visitations. In all, I have participated in almost 600 examinations and visitations. Away from Princeton, I taught many courses in DC, with primary focus

on LAS, which I taught for 32 years, including 22 as a Lead Instructor. I traveled to all regions to provide Genesys, Alert, and ETS training. I provided training to the senior examiners of the NCUA.

I have worked closely with examiners from various states, the Fed, OTS, and OCC. I participated in multiple investigations with the FBI and OIG. I was the keynote speaker at several banker conferences. I served numerous details in the Chicago Regional Office, participated in SNC, and worked on several bank closings. I could go on, but the key is you can make an impact no matter where you call home, just take advantage of every opportunity that comes along and learn something new every day.

**Retirement Date:** July 31, 2021

**Plans for retirement:** In no particular order, golf, volunteer, golf, travel, and, did I mention golf. It will be nice to relax and shift my focus to things I have missed and helping my community, especially the youth.



**Shirley "Bub" Lankford**

**Comments and thoughts:** I have had the pleasure of meeting many great people over my career and had many opportunities, both fun and challenging. I can only wish the same for everyone else. 🙏

**Name:** Mark Anthony Elliott

**Most recent position:** Management Information Specialist

**Division:** RMS

**Location:** Dallas Regional Office

**When and where joined the FDIC:** Accepted a position in 1990 as an Examiner Trainee in the Fort Worth field office, located in Arlington, TX.

**Other Experience:** Commercial Banker, Holding Company Auditor, Bartender.

**Career highlights:** Commissioned in 1993, I spent a total of ten years in the field and enjoyed interacting with bankers. Other than a few trips to the Northeast, my Examiner days were spent in central and west Texas. The subsequent Fort Worth field office merger with the Dallas field office only expanded my travels a little further east. In 2000, I received my Graduate School of Banking diploma from the University of Wisconsin – Madison, and I joined ROMIG (Regional Office Information Group) in Dallas. I spent the next 21 years serving in ROMIG and every day

brought a new challenge. Our group's dynamic changed frequently but the cooperation and drive to overachieve was constant. During my tenure, I was fortunate to participate in additional activities outside the ad-hoc data realm, such as teaching a core school in WO, acting assignments as Case Manager and Supervisory Financial Analyst, obtaining a Fraud Examiner certification and an Anti-Money Laundering Specialist certification, as well as participating in a LIDI review.

**Retirement Date:** July 31, 2021

**Plans for retirement:** Yes, travel will be involved, but primarily within the US. There is so much to do and see without going abroad. Nancy and I, together, have not seen the Grand Canyon or Niagara Falls yet, so those destinations will top the list. Of course, family will consume a lot of free time. Grandkids are a big part of our lives currently, and I can only assume that will intensify.

**Comments and thoughts:** I have met, and worked with many talented and wonderful individuals during my career



**Mark Anthony Elliott**

at the FDIC, and will keep those fond memories forever. I will be looking forward to the 100th anniversary blowout celebration of FDIC and its continued mission to maintain stability and public confidence in the Nation's financial system. 🙏



## IN MEMORIAM UPDATE

### **Michael D. Houston**

*Former Regional Manager, DRR*

#### ***Update from FDICNews Team:***

In March 2021, we informed you all that Michael D. Houston, age 63, of Plano, Texas passed away in retirement on February 23, 2021. Recently, we received word from Michael's family that his remains were approved to be buried with full military honors at Arlington National Cemetery on Friday, July 30th in Arlington, Virginia.

Before retiring after his FDIC tenure of six years in 2018, Michael had an illustrious career of 30 years in the U.S. Army. He served in multiple campaigns including Afghanistan, Bosnia, and Iraq, receiving many accolades and commen-

dations including the promotions which eventually led to his final rank of Lieutenant Colonel. You may read more about his long career in his original In Memorium, including tributes from friends and former colleagues.

Michael's service will begin at 9:00 A.M. ET in Arlington National Cemetery's Administration Building. Michael will be represented by his family, including his former wife Anna Houston, mother Mallene Houston, sister Tammy Bair, and his children Michelle Houston, Matthew Houston, and Devon Houston. Former FDIC colleagues Gregory Coyle, Pamela Farwig, Sharon Yore, Maggie Thompson, and Martha Duncan will also be present in-person. 🏠



**Michael D. Houston**