

# FDIC News

The Federal Deposit Insurance Corporation Employee Newsletter

MAY 2020

<b>Virginia Square Training Center to be modernized</b>	<b>2</b>
<b>Belly Laughing Up to the Bar: FDIC Attorney and Wordplay Wizard Duncan Stevens Joins <i>The Washington Post's</i> Elite Humorists</b>	<b>3</b>
<b>Moving On</b>	<b>4</b>
<b>In Memoriam</b>	<b>4</b>

## 2019 Cybersecurity Training Forum Helps Information Security Administrators Stay Up-to-Date

In October, the Division of Risk Management Supervision (RMS) hosted its third annual Information Security Administrators (ISA) Forum at Headquarters. ISAs representing each of the Regions (i.e., Atlanta, Dallas, New York, Chicago, Kansas City, and San Francisco) were in attendance for the two-day event.

ISAs play an essential part in supporting RMS's and the Division of Depositor and Consumer Protection's (DCP) information security programs, as well as regional users' network and application access needs.

The event was sponsored by RMS Applied Technology Section (ATS) Chief Terrie Templemon and organized by the RMS ATS Information Security Team, including Information Security Managers Barbara Strong and Jerry Charles, Information Technology Specialists Disheka Butler and Wendell Laracuate, and Detailee Technology Research Specialist Sandra Jenifer.

The 2019 forum provided ISAs with updates on new releases for a number of

RMS and DCP applications, including:

- Virtual Supervisory Information on the Net (ViSION),
- Regional Automated Document Distribution and Imaging system (RADD),
- Examination Tools Suite (ETS),
- Regional Security Tool Suite (RSTS),
- System of Uniform Reporting of Compliance and CRA Examinations (SOURCE), and
- Enterprise Public Inquiries and Complaints (EPIC).

Attendees also learned about changes to the Corporate Employee Program (CEP), rotations, and applicable application access, and received extensive hands-on training for a number of corporate applications, including Access Request and Certification System (ARCS), SecurityIQ, Chief Information Officer Organization (CIOO) Services Portal, FDICconnect Enterprise File Exchange (FCX-EFX), and FDICcon-

*see ISA, page 2, column 1*

The *FDIC News* is published monthly by the Office of Communications of the Federal Deposit Insurance Corporation, 550 17th Street N.W., Room 7102 Washington, DC 20429

Jelena McWilliams, Chairman, FDIC  
David Barr, Deputy Director, Office of Communications

LaJuan Williams-Young, Writer, OCOM  
Heather Woods and Aileen Wu, Graphic Design and Printing Unit,  
FDIC Division of Administration

**FDIC News** Editorial Board:

### HEADQUARTERS

Valerie Baltimore, DIT, (703) 516-1145

Kitty Chaney, DIR, (202) 898-8726

Ariana DiMeo, DOA (Insider Threat), (703) 562-2102

Kathleen Gunning, Legal Division, (703) 562-2378

Cheryl Hayman, Office of the Internal Ombudsman, (202) 898-3766

Lester Henderson, DRR, (703) 254-2985

Ike Jones, OLA, (202) 898-3657

Tracie Lee, OMWI, (703) 562-6093

Monica Lopez, DOF, (703) 562-6116

Patrick Mancoske, RMS, (202) 898-7032

Louise Murrill-Graves, DOA, (703) 516-5297

Robyn Poole, DOA, (703) 516-5278

Luke Reynolds, DCP, (202) 898-7164

Richard Sousane, DOF, (703) 516-5118

Sharon Tushin, OIG, (703) 562-6340

Beth Wiggins, CU, (703) 516-1327

### REGIONS

#### Chicago

Emery Wilson, RMS, (312) 382-7562

#### Dallas

Tyler Cavaness, DRR, (972) 560-1724

#### Kansas City

Hilary Hoskins, RMS, (816) 234-8529

#### New York/Boston

Erin Skillman, DCP, (781) 224-8127 ext. 4722

#### San Francisco

Karen Hammer, RMS, (323) 545-9260 x4256

Laura Rapp, RMS, (415) 808-8112

# RMS 3<sup>RD</sup> ANNUAL INFORMATION SECURITY ADMINISTRATORS FORUM

ISA, from page 1

nect Supervisory Business Center (FCX-SBC).

The ISA Forum coincided with the FDIC's 2019 Cybersecurity Awareness Day symposium on October 1, which gave ISAs the opportunity to hear cybersecurity experts discuss:

- How cryptocurrency (e.g., Bitcoin) and block chain technology are impacting financial institutions in assessing risks,
- The Federal Trade Commission's efforts to help consumers protect themselves from cyber threats in the Digital Age, and
- Microsoft's Digital Security strategy for the future, including the possible elimination of passwords.

After an engaging and informative two days, participants concluded the forum by exchanging lessons learned and best practices for enhancing the Regions' information security programs and protecting the Corporation's assets and users' information. ■



**Information Security Administrators (ISAs) participate in headquarters training forum. First row, from left: Student Intern Victoria Smalling (HQ), Automation/Information Assistant T. Marie Paddock (Dallas), Automation Information Assistant/ISA Leeann Woods (Atlanta), Automation/Information Assistant Selina Mack (New York), and Financial Analyst Rita Hwee (San Francisco). Second row (L-R): Automation Information Assistant Lois Readus (Chicago), Management Information Specialist Tina Brannon (Dallas), Supervisory Financial Analyst Shaundalon Hasty (Chicago), Supervisory Management Information Specialist Marie Carney (New York), and Automation Information Assistant Andrea Mariano (New York). Third row (L-R): Technology Research Specialist Sandra Jenifer (HQ), IT Specialist (InfoSec) Disheka Butler, Automation/Information Assistant Judy Pon (San Francisco), Exam Specialist (Mgt/Info) Patrick Novack (Dallas), Examination Specialist (PC) Doug Belew (Atlanta), ISM Barbara Strong (HQ) Not pictured: Automation/Information Assistant Rita Cook (KC), ISM Jerry Charles (HQ), IT Specialist (InfoSec) Wendell Laracuente (HQ) and ATS Chief Terrie Templemon (HQ).**

## Virginia Square Training Center to be modernized

Early next year, construction will begin to modernize the Virginia Square Training Center. The plan will result in a completely redesigned training center on floors 2A, 2B, 3B, and the Hove Auditorium of the Virginia Square campus. The design for one floor will include two large spaces that can accommodate large meetings or conference events and can be subdivided into classrooms as well.

In 1987, the FDIC invested \$126 million to purchase land for and construct Towers A and B, which would include "best in class" training center, and a 250,000 square foot student residence center at Virginia Square. In 1991, the training center opened. At that time, most classroom sessions were primarily related to pre-commissioned bank examiner development. Since then, learning requirements have increased significantly to meet the strategic workforce

development needs of the FDIC, the business needs of divisions and offices, and new mandated training. Even with the substantial shift to online learning, Corporate University (CU) hosted more than 8,900 students in the classroom in 2019, a 75% increase over the 5,100 students hosted in 2003 (the last year for which comparable data is available).

The design features include:

- a technology package that will provide interactivity in and among classrooms, remote participation into the classroom, and broadcast from the classrooms;
- a space design that maximizes use of the current space and resizes the classrooms;
- a raised flooring that will provide direct electrical and IT connectivity to tables, and
- installation of soundproofing, new light fixtures, carpet, paint, and

furniture.

Construction is expected to commence in the first quarter of 2021 and conclude by year-end.

Modernization of the training center is one of three initiatives in a comprehensive learning modernization strategy being pursued by the FDIC. The other two components of that strategy are:

- **Learning Technology Modernization Initiative** – As part of the FDIC's five-year IT Modernization Roadmap, the FDIC will acquire and implement a sophisticated learning management platform that will seamlessly support virtual learning; computer-based instruction; classroom-based instruction with learning tool interoperability; and adaptive learning capabilities. Acquisition of a commercial off-the-shelf solution is anticipated in late 2020.

see **Training Center**, page 3, column 1

# VA SQUARE TRAINING CENTER

Training Center, from page 2

- **Virtual/Online Initiative** – CU's current training delivery modes include self-study, computer-based instruction,

classroom, webinar, simulation, podcast, virtual classroom, and asynchronous e-learning. This includes more than 3,200 hours of classroom course delivery. CU has begun a multi-year

effort to convert over half of those classroom hours to virtual or computer-based instruction. 🏠



Top Row: Image of a modernized classroom and Elevator lobby / Bottom Row: Image of a Collaboration areas

## FDIC PROFILE

### Belly Laughing Up to the Bar: FDIC Attorney and Wordplay Wizard Duncan Stevens Joins *The Washington Post's* Elite Humorists

By JAY ROSENSTEIN  
Office of Communications

Since 2012, FDIC attorney Duncan Stevens has gotten his name in *The Washington Post* 500 times ... but that's a good thing.

As announced in *The Post* on February 23, 2020, with Stevens' 500th printed entry in the Style section's fun weekly humor and wordplay competition called The Style Invitational (14 of them for winning the whole contest, the remainder for runners-up), he became the 14th member of the "Style Invitational Hall of Fame."

The Invitational, which started in 1993, is described by *The Post* as "a contest through which we seek to bring a va-

riety of clever, timely, irreverent humor every week to the readers." That usually means submitting funny responses to a *Post* headline, cartoon, or other topic in the news, as well as to write song parodies — amusing lyrics for well-known melodies composed especially for the subject matter.

What was Stevens' reaction to being inducted into *The Post's* humor Hall of Fame? "It was fun to see because the people who have gotten that far are really the best of the best of the entrants, so it's nice to be in their company. I've been reading their entries for a long time, so it's a nice feeling to be rubbing elbows with those folks."

Former FDIC attorney Barbara Sar-

shik, who supervised Stevens in the Legal Division's Corporate Litigation Unit from 2010 to 2014, and has also penned puns for *The Post's* competition, wasn't surprised by his Hall of Fame status. "Generally, Duncan is beyond a superstar at the Style Invitational," she said. "He's amazing."

Not only is Stevens a great songwriter, Sarshik added, but he also works fast.

"Last November I'd written a song parody for the Style Invitational but couldn't come up with a satisfactory two-line bridge," she said, referring to what musicians call an addition to the middle of a song that's noticeably different from the start and the end. I sent

see Stevens, page 4, column 1

## FDIC PROFILE

Stevens, from page 3

Duncan an email, asking if he'd want to write it for me — and, of course, promising a co-credit. He said he'd try. Indeed, 25 minutes later Duncan sent back two great bridges — not just one — and an additional verse for the song.”

---

**Former FDIC attorney Barbara Sarshik, who has also penned puns for *The Post's* competition, wasn't surprised by his Hall of Fame status. “Generally, Duncan is beyond a superstar at the Style Invitational,” she said. “He's amazing.”**

---

Although Stevens sent in his first winning wisecracks in 2012, he only got serious about the contest four or five years ago when a church friend asked why she rarely saw his name in *The Post* among the winners and runners-up. “Over time, she got more persistent. She kind of shamed me into submitting more regularly,” he said. “And once I was doing it, I found out a lot of the contests I hadn't tried out before were actually a lot of fun once you put some thought into them.”

He's also become somewhat of a celebrity: “I was litigating with a lawyer at the Fed. He said, ‘Are you the same Duncan Stevens?’ And there was an elementary school friend who I hadn't seen in 30-plus years. I friended her on Facebook, and the first thing she said was, ‘I've been following you in *The Washington Post*.’”

---

**He's also become somewhat of a celebrity. “I was litigating with a lawyer at the Fed. He said, ‘Are you the same Duncan Stevens?’”**

---

While many of his winning submissions drip with political humor or, in his words, “were a tiny bit off color,” here are some of his (and my) favorite entries:

*For a sensationalized headline for a mundane story:*

**MANY D.C. RESIDENTS ARE WEDDED TO COUSINS!** Redskins fans want star quarterback Kirk Cousins to stay with the team

*For a song parody:*

Sung to the tune of “Have Yourself a Merry Little Christmas”:

Have yourself a gerrymandered district, draw some artful lines ...

*A made-up “confession”:*

I sometimes sneak up behind my co-workers and scare them by popping a paper bag. Look, you've got to find ways to pass the time when you're in the Secret Service.

*Spelling a word backwards and defining the result:*

**MUGELBBUB:** A demon who tortures souls after sticking their shoes to the floor.

*A good name for a business but a better name for another:*

DeBeers is a good name for a diamond company but a better one for a Chicago sports bar.

*New words (for various contests):*

**WEDDLING:** Going Momzilla on the nuptials. “We were going to have a



simple ceremony, but that was before my mother started wedding.”

*Lines from obituaries for specific people*

Mr. Schwarzenegger will not be back.

*An Amazon review of kitty litter:*

It says my home will be odor-free for seven days. I plan to have my cats longer than that, so this doesn't work for me.

*Fake statistics:*

It is now possible to tango with only 1.75.

*Bad ideas for inventions:*

A bathroom scale that automatically shares the results to Twitter and Facebook.

And for a look at what Stevens and Sarshik composed for FDIC occasions ranging from holidays to retirement parties, see “They Write the Songs that Make the FDIC Sing ... and Laugh” in the October 2016 FDIC News. 🏠

## MOVING ON

**Name:** Ann Taylor

**Most recent position:** Supervisory Counsel, Bank Activities Unit

**Division:** Legal

**Location:** Washington, DC

**When and where joined the FDIC:** September 1984, Knoxville, Tennessee, Legal Division.

**Career highlights:** Through the years, I argued my first cases, led my first bank closing teams, and drafted my first regulations. I relocated twice. I was mentored by patient managers and worked with capable team members; they helped me to become a more critical lawyer, a more effective supervisor, a more understanding person. I was fortunate to share my appreciation for the FDIC's mission with talented "newcomers," and I am confident that they will protect the Corporation's proud legacy. I played a role in the FDIC's responses to a few big hurricanes, Y2K, and three banking crises. I

learned unexpected things in unexpected places at unexpected times. I know the meaning of a lot of financial acronyms. I can operate Microsoft Teams pretty well, but SharePoint continues to confound me. Significantly, I forged enviable, life-long friendships with many FDIC colleagues, both in regional offices and in headquarters. Most significantly, I married my FDIC sweetheart.

**Retirement Date:** May 22, 2020

**Plans for retirement:** Over 35 years from the date that I started my FDIC journey, on May 22, I will retire from my home work station in the midst of a simmering pandemic. As a result, my plans, like so many others' plans, are a bit up in the air. I hope to move some travel plans with friends back to the front burner and to share some meaningful "hello's" with friends and colleagues as soon it is safe to do so. ("Hello's" are more fun than "goodbye's," anyway!)



**Comments and thoughts:** It has been an honor to work alongside my capable FDIC colleagues. I know that they will continue to do good things and that the nation's depositors are better for it. I will miss them incredibly.

## IN MEMORIAM

**Jerry Dwain Pickinpaugh**

*Former Field Office Supervisor*

*Division of Risk Management Supervision*

Jerry Dwain Pickinpaugh of Celina, Texas, passed away on March 20, 2020. He was 76. Jerry was born on April 2, 1943, and grew up in Oklahoma City, Oklahoma. He attended school in Oklahoma City and in England. Jerry graduated from Central State College, Edmond, Oklahoma, with a bachelor's degree in business.

Jerry worked for 35 years at the Federal Deposit Insurance Corporation as a field office supervisor until his retirement in 2000.

Jerry left an impression on his former colleagues, as evidenced by the tributes that came pouring in. It is evident that the FDIC is the beneficiary of Jerry's strong worth ethic and inclination to inspire his colleagues.

Shortly after being selected as the Dallas field supervisor in 1986, Jerry found himself in the epicenter of the late '80s banking crisis. Over the next five years, more than 700 banks failed in Texas, and many of them were handled by the Dallas Field Office.

Alan Bush, Dallas Regional Manager, reflected on his time working with Jerry during the financial crisis of the 80's. "When

the banking crisis of the late '90s was going on, Jerry could probably have won the bet for having the most problem banks of any field office and the most bank examiner trainees on his staff."

"Most of us that were hired in the late '80's never saw anything but a 4- or 5-rated bank for the first few years of our career, and Jerry managed to triage the work, train us, and keep his hair. Throughout it all, he always maintained a calm demeanor, and he provided a foundation for many to have successful FDIC careers."

Bush continued, "Jerry was a soft-spoken leader, set high expectations for his crew, and helped us get our footing in a hectic time. He was tough, he was fair, and I think we all have good memories of those days. He made a mark on many of our careers, and I'm grateful for what I learned from him."

William Larsen, Senior Risk Manager, Dallas, recalled that Jerry was a man of high integrity, encouraged excellence from the examiners in his field office, and earned the respect of many of his colleagues during his 30-year career.

Larsen recalled Jerry was a man of few



words, was always respectful of others, and was a very good mentor. Many of Jerry's colleagues respected his good judgment and frequently sought professional advice from him.

"Jerry was a very positive influence on the careers of many young new hires in the FDIC Dallas Field Office over a 15-year period. Many of these new hires eventual-

*see Pickinpaugh, page 6, column 1*

## IN MEMORIAM

---

**Pickinpaugh**, *from page 5*

ly became commissioned FDIC examiners and continue to work for the Corporation at various field and management levels to this very day. Jerry was a positive role model for many people, not only as a professional, but as a person. He will be missed," Larson said.

Mark G. Taylor, Dallas Regional Office, Assistant Regional Director, shared his recollection. "Jerry hired me and was my first supervisor at FDIC. I'll forever be indebted to him for taking a chance on a naive kid from the country and entrusting me with opportunities and challenges that have benefitted me my entire career."

Bret Morgan bid his farewell by remembering Jerry's influence on him. "As a young examiner and man of some 30 years ago, you positively impacted my career and personal life. I have always been appreciative of the training and counsel you provided. You were a great supervisor and a good man. I extend my condolences to your family and friends," Morgan said.

Eric Raines, Ombudsman, remembers Jerry as a good person and supervisor. "He always promoted the well-being and interest

of his employees. Jerry ensured that the full potential of his employees was utilized here at the FDIC, as he was instrumental in my development as an Examiner. My sincere condolences to the Pickinpaugh family," Raines said.

Keith Kilgore, Case Manager in Atlanta, said, "Jerry was THE perfect very first supervisor for those of us who came on in the Dallas Field Office shortly before and during the late 1980's financial crisis. His leadership was based on core values and integrity. He was a quiet, strong leader. He expected excellence and he taught excellence." Kilgore continued, "He taught us how to make difficult on-the-job decisions, and that teaching has helped us make hard, personal decisions in our lives over these past three decades. There are many that have had long, successful FDIC careers as a result of Jerry's leadership, a leadership style that one does not find often these days, a leadership style that says 'just do the right thing' without political correctness. But what I admired most about Jerry as a supervisor is this: he always, always had our back, and for that, we are forever grateful!"

Jerry Pickinpaugh married Janis Bryson on June 11, 1965 in Oklahoma City, Okla-

homa. He was an avid golfer and enjoyed fishing. He especially enjoyed spending time with his family and grandkids.

---

***"Jerry was THE perfect very first supervisor for those of us who came on in the Dallas Field Office shortly before and during the late 1980's financial crisis. ... He expected excellence and he taught excellence." — Keith Kilgore, Case Manager, Atlanta***

---

Jerry is survived by his wife, Janis, of Celina, Texas; daughter, Sherri Lee (and her husband Michael), also of Celina; grandchildren, Christopher Lee (and his wife Cassandra), Matthew Lee, and Jonathon Lee; sister Jean Mills of San Diego, California; great grandchildren Parker Lee and Emma Lee; and numerous other loving family and friends.

Jerry was preceded in death by his parents, Dwain and Mary Pickinpaugh; and his son, Jimmy Dwain Pickinpaugh. 🕊