

FDIC News

The Federal Deposit Insurance Corporation Employee Newsletter

JULY 2018

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FDIC Honors 2017 Award Recipients

By SALLY KEARNEY
Office of Communications

Each year, the FDIC community comes together to celebrate outstanding contributions made by individuals and teams during the previous year. The 2017 Annual Awards Ceremony, held on June 28, 2017, in the Sheila C. Bair Auditorium and broadcast nationwide, recognized FDIC achievements across disciplines and regions.

DOA Director Arleas Upton Kea welcomed the audience and presided over the ceremony. DCP Fair Lending Specialist Gary L. Clayton of the Atlanta Regional Office performed an inspiring rendition of the National Anthem.

Chairman Jelena McWilliams extended a special welcome to the award recipients and their family members and friends. Impressed with the “depth of talent and level of dedication” of the workforce, she said, “I am very honored that one of my first acts as Chairman is to acknowledge a few of these employees for their outstanding performance in 2017.”



“The people we are honoring today have earned the admiration and respect of their co-workers,” said Chairman Jelena McWilliams.

The awards are all the more meaningful because award nominations are made by FDIC employees. “The people we are honoring today have earned the admiration and respect of their co-workers,” Chairman McWilliams said.

An agency-wide effort is required to protect depositors and promote the safety and soundness of the financial

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Jelena McWilliams, Chairman, FDIC
Sally J. Kearney, Editor, **FDIC News** (202) 898-8675 Phone, (202) 898-3543 Fax skearney@fdic.gov
LaJuan Williams-Young, Writer
Heather Woods, Graphic Design and Printing Unit, FDIC Division of Administration
FDIC News Editorial Board:
HEADQUARTERS
Valerie Baltimore, DIT, (703) 516-1145
Lisa Brown-Jones, OMWI, (703) 562-6087

Kitty Chaney, DIR, (202) 898-8726
Ariana DiMeo, DOA (Insider Threat), (703) 562-2102
Kathleen Gunning, Legal Division, (703) 562-2378
Cheryl Hayman, Office of the Internal Ombudsman, (202) 898-3766
Lester Henderson, DRR, (703) 254-2985
Ike Jones, OLA, (202) 898-3657
Monica Lopez, DOF, (703) 562-6116
Louise Murrill-Graves, DOA, (703) 516-5297
George Parkerson, RMS, (202) 898-3648
Robyn Poole, DOA, (703) 516-5278
Luke Reynolds, DCP, (202) 898-7164
Titus Simmons, OCFI, (202) 898-7024
Richard Sousane, DOF, (703) 516-5118
Gordon Talbot, OO, (703) 562-6046

Sharon Tushin, OIG, (703) 562-6340
Marva Vincent, OMWI, (703) 562-6091
Beth Wiggins, CU, (703) 516-1327
REGIONS
Atlanta
Karen Kearney, RMS, (678) 916-2209
Chicago
Emery Wilson, RMS, (312) 382-7562
Dallas
Tyler Cavaness, DRR, (972) 560-1724
Kansas City
Jennifer Schields, RMS, (816) 467-5805
New York/Boston
Erin Skillman, DCP, (781) 224-8127 ext. 4722
San Francisco
Karen Hammer, RMS, (323) 545-9260 x4256
Laura Rapp, RMS, (415) 808-8112

CHAIRMAN'S ANNUAL AWARDS 2017



DOA Director Arleas Upton Kea welcomes the audience.

Honors, from page 1

system. Award recipients, and their accomplishments, are representative of the entire workforce and the achievements of employees in 2017. “None of us would be successful without each other,” Chairman McWilliams said.

Chairman McWilliams presented the Chairman’s Excellence Awards in the categories of Executive, Individual, and Team. “These awards recognize employees who have made extraordinary contributions related to the mission, vision, and values of the FDIC,” she said.

FDIC Director Martin Gruenberg introduced the presentation of the honorary awards, noting that this category “recognizes employees who have demonstrated model behavior that contributes to the attainment of the FDIC’s core values.” He began the honorary awards presentations by conferring awards for creativity and innovation. Division and office directors presented the remaining honorary awards and the 35-year service recognition awards. 🏛️



Photos l to r: Gary Clayton sings the national anthem, inspiring the FDIC audience.

CHAIRMAN'S ANNUAL AWARDS 2017

Barbara A. Ryan Leads With Dedication, Collegiality, and Vision

Chairman's Excellence Award—Executive

Barbara A. Ryan

Deputy to the Chairman and
Chief Operating Officer/Chief of Staff
Executive Offices, Headquarters

In the combined roles of Deputy to the Chairman and Chief Operating Officer/Chief of Staff, Barbara Ryan is a consummate leader passionately dedicated to the FDIC's mission and its employees. Serving as Chairman Martin Gruenberg's primary advisor and aide since 2011, Ryan has played a vital role in the agency's operation and management.

Presenting the award, Chairman McWilliams said: "In sum, Barbara exemplifies the highest standards of professionalism, public service, and leadership."

Ryan works effectively and collegially with division and office directors to facilitate coordination across the organization on issues of agency-wide importance. She demonstrates strong executive leadership in addressing operational, strategic, and policy matters.

Ryan has worked tirelessly to support diversity and inclusion—and excel-

lence—in the FDIC's workplace and corporate culture, including by chairing the Diversity and Inclusion Executive Advisory Committee. She was instrumental in initiating and supporting several key FDIC employee engagement programs, including the Workplace Excellence (WE) Program and the Workforce Development Initiative (WDI), aimed at giving employees a voice in the FDIC as a workplace and ensuring that the FDIC is well-positioned to continue fulfilling its mission in the future.

She also promoted improved communication and corporate governance on such issues as information technology and cybersecurity through her participation in senior management-level committees. Ryan brings the same focus to economic inclusion, the future of community banking, and the potential implications of changing markets and economic forces.

Ryan has demonstrated a deep commit-

ment to excellence, the ability and willingness to tackle new challenges, and a capacity to build relationships throughout the FDIC, with her counterparts at other agencies, with industry representatives, and with public interest groups. She has earned the respect and friendship of colleagues at all levels of the FDIC.

Presenting the award, Chairman McWilliams said: "In sum, Barbara exemplifies the highest standards of professionalism, public service, and leadership." 🏆



Barbara Ryan, recipient of the *Chairman's Excellence Award—Executive*, with Chairman McWilliams and FDIC Director Gruenberg.

CHAIRMAN'S ANNUAL AWARDS 2017

Rae-Ann Miller Leads Effectively on Several Fronts

Chairman's Excellence Award—Executive

Rae-Ann Miller

Associate Director, Risk Management Policy
RMS, Washington

Rae-Ann Miller demonstrated outstanding leadership in 2017 in her role as Associate Director of Risk Management Policy in RMS. For one, she led the FDIC's work on the EGRPRA report submitted to Congress in March 2017. The 430-page interagency report proposed potentially significant burden-reducing regulatory changes. In presenting the award, Chairman McWilliams noted the importance of this effort.

"Producing this report is a long and arduous task that aims to achieve a significant goal: To identify outdated or unnecessary regulations and consider how to reduce regulatory burden on insured depository institutions while, at the same time, ensuring their safety and soundness and the safety and soundness of the financial system," Chairman McWilliams said.

Miller also followed through on the recommendations by serving as Chair of an FFIEC project on examination modernization.

Miller worked with FDIC and interagency counterparts, and with the Chairman, to ensure a timely and high-quality report. She also provided significant recommendations in several areas, such as appraisals, Call Reports, and interagency

plans to review the examination process through the Federal Financial Institutions Examination Council (FFIEC).

After the report was submitted, Miller followed through to ensure implementation of the recommendations. She led FDIC efforts to revise the commercial appraisal threshold and to address rural appraisal shortages. On the latter topic, she personally conducted outreach to bankers in various locations about rural appraisal issues and presented her findings to the FFIEC. Her efforts have deepened the FDIC's understanding of the challenges banks face in obtaining appraisals in rural areas.

Miller also followed through on the recommendations by serving as Chair of an FFIEC project on examination modernization. The project included interviews with bankers, examiners, and trade groups and identified a number of areas for improvement. As a result of these efforts, Miller is now the Washington Office's executive sponsor of a significant RMS examination improvement initiative.

In addition, Miller led FDIC staff work in support of the Financial Stability Oversight Council (FSOC); facilitated the



Rae-Ann Miller, recipient of the *Chairman's Excellence Award—Executive*, with Chairman McWilliams, FDIC Director Gruenberg, and RMS Director Eberley.

work of the Fintech Steering Committee; presented before the Community Bank Advisory Committee; led development of numerous updates to the RMS Manual of Examination Policies; and developed options for consideration regarding statutory interest rate caps and ethics guidance.

Miller serves as the FDIC's point person on many safety-and-soundness policy matters and represents the FDIC in important settings before internal and external stakeholders. For outstanding accomplishments in 2017, Miller is most deserving of the *Chairman's Excellence Award—Executive*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

Daniel H. Bendler Excels as a Manager and Advisor

Chairman's Excellence Award—Individual

Daniel H. Bendler

Assistant Director, Management Services Branch
Division of Administration (DOA), Washington

Dan Bendler's colleagues refer to him as the consummate FDIC employee—someone who always puts the agency's mission and best interests at the top of his priority list.

In his role as Assistant Director in DOA's Management Services Branch, Bendler provides sound advice and thoughtful counsel to divisions and offices across the agency about sensitive and confidential matters, including complex internal reorganizations, strategic workforce planning issues, and internal controls and audit concerns.

Bendler exercises leadership, forward thinking, and excellent judgment in all matters that come under his purview.

Bendler worked on several important and challenging projects in 2017. As one example, when leading reviews and internal management audits, he exhibited professionalism, attention to detail, and

care and sensitivity in his interactions with FDIC staff.

Bendler exercises leadership, forward thinking, and excellent judgment in all matters that come under his purview. Of note, he is a responsible and trusted fiscal steward in his oversight of DOA's \$275 million budget, which includes agency-wide funding for all corporate services.

As a manager, Bendler is known for creating an environment in which all his employees are respected and can perform to their highest potential. His staff members frequently send notes describing his genuine interest in their career development and well-being. He serves as a mentor, both formally in the Mentoring Program and informally for the many employees who seek his counsel.

More broadly, he champions the interests of employees and was one of the

original points of contact for the DOA Workplace Excellence (WE) Council.

Bendler makes a difference at every level within the FDIC and always gives 100 percent, whether it is for day-to-day initiatives, personnel matters, or special projects. As such, he is most deserving of the *Chairman's Excellence Award—Individual*. 🏆



Dan Bendler, recipient of the *Chairman's Excellence Award—Individual*, with Chairman McWilliams, DOA Director Kea, and FDIC Director Gruenberg.

CHAIRMAN'S ANNUAL AWARDS 2017

A Dedicated Team Produces an FDIC History of Lasting Value

*Chairman's Excellence Award—Team
Crisis and Response: An FDIC History, 2008-2013*

In 2017, a group of FDIC employees completed a multi-year effort to accomplish a formidable task: producing an account of the role the FDIC played during the financial crisis. The result of the team's work is a publication entitled *Crisis and Response: An FDIC History, 2008-2013*.

Crisis and Response reviews the experience of the FDIC during a period in which the agency was confronted with two interconnected and overlapping crises—first, the financial crisis in 2008 and 2009; and second, a banking crisis that began in 2008 and continued until 2013.

The history traces the origins and causes of the crisis; the extraordinary measures the FDIC took to respond to financial market illiquidity and the problems of systemically important financial institutions; and the FDIC's responses to challenges in carrying out its core missions of supervision, deposit insurance, and failed-bank resolution.

The DIR-led project involved 10 primary authors and drew on the expertise of about 50 FDIC executives and staff from eight divisions and offices. A working group with members from DIR, RMS, DRR, DCP, OCFI, and the Legal Division met regularly to discuss planning and content.

The FDIC does not often produce book-length studies (it has been 20 years since the last one was published) and doing so required the team's dedicated and painstaking effort at each stage in order to deliver a high-quality product.

The DIR-led project involved 10 primary authors and drew on the expertise of about 50 FDIC executives and staff from eight divisions and offices. A working group with members from DIR, RMS, DRR, DCP, OCFI, and the Legal Division met regularly to discuss planning and content.

The authors performed extensive research, developed drafts for each chap-



Members of the team that researched, wrote, reviewed, and produced *Crisis and Response: An FDIC History, 2008-2013* are recipients of the *Chairman's Excellence Award—Team*. Shown here with (front row, from left) RMS Director Eberley, DIR Director Ellis, Chairman McWilliams, FDIC Director Gruenberg, and DOA Director Kea.

ter, and shepherded the book through a multi-level review. In addition to the research, writing, and many rounds of editing, the work included extensive efforts to ensure that all the data were accurate, verifying every chart, table and number, as well as intensive collaboration on graphic design to bring the history to final publication.

Crisis and Response has been described as a guidepost for future policymakers who will someday be called upon to respond to the next period of financial instability. The history will also serve as a standard reference for FDIC staff seeking to understand how the agency responded to the crisis and a means to educate the public about the FDIC's role in maintaining confidence in the financial system.

The publication's overview chapter has already been used in the FDIC 101 course for international visitors, and the People's Bank of China has said it intends to publish a Chinese-language version of the book.

For its contributions at every stage of the publication process, the *Crisis and Response* team is more than worthy of the *Chairman's Excellence Award—Team*.

The members of the team are as follows.

Division of Administration (DOA): Heather E. Woods.

Division of Depositor and Consumer Protection (DCP): Keith Stephen Ernst.

Division of Insurance and Research (DIR): Cynthia Angell; Rosalind L. Bennett; Richard A. Brown; Frederick S. Carns Jr.; Lee Krim Davison; Diane L. Ellis; Chacko George; Theron W. C. Gray; Matthew P. Green; Charles L. James; Caitlyn R. Kasper; Mark J. Kutzbach; Ashley M. Mihalik; Philip Ostromogolsky; Krishna K. Patel; Lynn A. Shibut; and Donna Dean Vogel.

Division of Resolutions and Receiverships (DRR): Bret D. Edwards; Jianting Hu; Thomas A. Murray; and Sharon Yore.

Division of Risk Management Supervision (RMS): Kathryn A. Battle; Larisa Maria Collado; Charles W. Collier; Patricia A. Colohan; Eugenio A. Draschner; Doreen Renee Eberley; George E. French; Lisa A. Garcia; Donald R. Hamm; Karl D. Pagel; Lisa K. Roy; Camille C. Schmidt; and Kenneth Weber.

Executive Offices (EO): Kymberly K. Copa.

Legal Division: Colleen Joy Boles; and George L. deVerges.

Office of Complex Financial Institutions (OCFI): Herbert J. Held. ♣

CHAIRMAN'S ANNUAL AWARDS 2017

Team Launches Unified System To Manage Public Inquiries and Complaints

*Creativity and Innovation Award—Team
Modernizing Public Engagement Platform*

Managing and responding to inquiries and complaints from the public in a timely and efficient manner is a critical FDIC priority. An interdivisional team succeeded in taking a major step forward in the processing of inquiries and complaints with the implementation of EPIC — the Enterprise Public Inquiries and Complaints system.

EPIC unifies inquiry and complaint processing into a single system, replacing previous systems that were disconnected from each other. EPIC enables information-sharing across the agency. For example, before going into a bank, examiners are now able to review inquiries related to that specific bank. Unlike previous systems, EPIC will allow customers to track the status of their inquiries online.

The cross-divisional team involved experts from DCP, DOA, DIR, DIT, DRR, OCISO, DOF, OMWI, and the Office of the Ombudsman. EPIC was implemented in a record-breaking nine months and within budget, and serves as a model for the delivery of IT solutions going forward.

EPIC unifies inquiry and complaint processing into a single system, replacing previous systems that were disconnected from each other. EPIC enables information-sharing across the agency.

The collective efforts of the Modernizing Public Engagement Platform team exemplify the purpose and spirit of the *Creativity and Innovation Award—Team*.

The members of the Modernizing Public Engagement Platform team are as follows.



Members of the Modernizing Public Engagement Platform team, recipients of the *Creativity and Innovation Award—Team*, with (front row, from left) DOF Director Jarvill, FDIC Ombudsman Lowe, DOA Director Kea, Chairman McWilliams, FDIC Director Gruenberg, Chief Information Officer Whyte, and DCP Deputy Director Ortiz.

Division of Administration (DOA): Glenn T. Emig; Julie N. Goodall; and Terrence Worrell.

Division of Depositor and Consumer Protection (DCP): Martin W. Becker; Joni K. Creamean; Kirk E. Daniels; Juan M. Gonzalez; Allison A. Greenup; Rosa P. Hanna; Caroline E. Holston; Tonorrow Cogsdell-Irby; Susan M. Kenaga; Mauricio E. Lainez; Stefano D. Legrande; Edward L. Nygard; Cora L. Page; Cristal Perpignan; Karen S. Porter; Beverly Jane Shuck; Catherine J. Spears; Heather C. St. Germain; Lori A. Starnes; Kristin A. Strong; Frances W. Tam; Sachie Tanaka; Nancy M. Tillmon; Susan L. Welsh; and Dale Witherspoon.

Division of Finance (DOF): Stuart A. Levy.

Division of Information Technology (DIT): Marcia L. Boardley; Lisa D.

Bungato; Jacqueline S. Cassidy; Michael W. Davis; Aaron Demory; Katherine Quang Gavin; Mary C. Gillman; Hsing-Hwa Hsiang; Mojtaba Khosh Douz Pirmoisaei; Paul S. Lindsey; Elizabeth A. Ousley; Michael Therway; and Boi N. Tran.

Division of Insurance and Research (DIR): Jeffrey Alan Deaton; Summer Harik; and Kristin A. Stone.

Division of Resolutions and Receiverships (DRR): Leslie Fogg Bowie.

Office of the Chief Information Security Officer (OCISO): Satyesh Kumar; and Brian H. Seborg.

Office of Minority and Women Inclusion (OMWI): Earl F. McJett.

Office of the Ombudsman (OO): Robert R. Brown; and David T. Lok. ☮

CHAIRMAN'S ANNUAL AWARDS 2017

Team Organizes FDIC's First Virtual Nationwide Training Conference

*Creativity and Innovation Award—Team
DOA's Virtual All Employee Conference Planning*

A joint DOA/CU team developed, planned, and implemented the FDIC's first-ever virtual training conference. Entitled "All Aboard to Organizational Success," the DOA-hosted conference was held October 11, 2017, and attended by division employees nationwide.

DOA Director Arleas Upton Kea conceived the idea and lent her wholehearted support to the project. A conference committee led by DOA Deputy Director Julie Goodall as Executive Sponsor worked to make the conference a reality, with an emphasis on DOA's mission of providing excellent administrative services to clients and customers.

Committee members shared ideas and information, and enlisted volunteers. CU's School of Leadership Development provided resources, including presenting a design for the breakout sessions, training DOA facilitators, and providing workshop materials and activities.

The conference received very favorable reviews, with ratings consistently at 4.5 or higher on a scale of 1.0 to 5.0.

Hosting the virtual conference resulted in significant savings related to travel and hotel costs and per diem expenses. The virtual platform also created efficiencies because employees in the re-



DOA's Virtual All Employee Conference Planning team, recipient of the *Creativity and Innovation Award—Team*, with senior leaders.

gions were not taken away for extended periods from daily tasks due to travel.

The conference received very favorable reviews, with ratings consistently at 4.5 or higher on a scale of 1.0 to 5.0. The conference committee attributes the high ratings to blending technology with varied instructional methods.

DOA's Virtual All Employee Conference Planning team, for its innovative thinking, and interdivisional collaboration, is more than deserving of the *Creativity and Innovation Award—Team*.

Members of DOA's Virtual All Employee Conference Planning team are as

follows.

Division of Administration (DOA): Christopher Q. Agyare; Brandon Anderson; Rebecca Baker Bennett; Stephanie S. Belle; Marsha L. Booker; Douglas Chu; John J. Doyle; Elgin D. Ervin; Elizabeth Ann Gildner; Julie N. Goodall; Susan C. Hodges; Lori C. Hoover; Arleas Upton Kea; Thomas Mun; Kimber A. Polley; Sandra F. Smith; Vanessa A. Strauss; Beverly C. Ward; Michelle D. Watson; and Michael D. Williams.

Corporate University (CU): Rhonda L. Crenshaw. 🏠

CHAIRMAN'S ANNUAL AWARDS 2017

Both Exemplar and Teacher, Michael E. Aldrich Generously Shares Technical Knowledge

Edward J. Roddy Examiner Excellence Award (RMS)

Michael E. Aldrich

Capital Markets Specialist, RMS
Boston Field Office, New York Region

Michael E. Aldrich is a nationally recognized expert in asset/liability management (ALM) and capital markets (CM). During his 25-year FDIC career, Aldrich has consistently displayed excellence in bank examination and has demonstrated outstanding technical and analytical skills. He has served as an Examiner-in-Charge of numerous large bank and problem bank examinations.

Aldrich's dedication to teaching ensures that his knowledge is transferred to examiners while also promoting strong working relationships between the FDIC and other regulators.

Aldrich is also widely admired for his interpersonal skills. On more than one occasion Aldrich has helped turn potentially contentious meetings with bank managers into more positive discussions in which bankers have the opportunity to listen to his recommendations.

Aldrich regularly shares his extensive knowledge with colleagues. Both Examiners-in-Charge and examiners routinely turn to Aldrich for advice on technical matters and guidance on how to encour-

age bankers to improve risk management practices.

A wider audience also benefits from Aldrich's expertise. A talented teacher, Aldrich helped develop the FDIC's first ALM school and continues to serve as one of its lead instructors. Other educational activities include consulting on the competency model evaluation for capital markets subject matter experts and developing and presenting the Asset/Liability Management presentation for the national 2017 training for senior examiners and commissioner examiners. When he taught a model lab course at the Federal Reserve Bank of Chicago, course administrators praised his ability to explain technical information clearly and cogently.

Aldrich also keeps bankers informed and up to date. For years a presenter at Directors Colleges and industry events, Aldrich gave a talk on liquidity and funds management at a 2017 FDIC regional bankers call.

Aldrich's dedication to teaching



Michael E. Aldrich, recipient of the *Edward J. Roddy Examiner Excellence Award (RMS)*, with FDIC Director Gruenberg, Chairman McWilliams, and RMS Director Eberley.

ensures that his knowledge is transferred to examiners while also promoting strong working relationships between the FDIC and other regulators.

In presenting the award, RMS Director Doreen Eberley said: "Mike inspires each of us to do our best, respect one another, and have fun doing it. He exemplifies the values recognized by the Roddy Award and is especially deserving of this award." 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

Christopher R. Self Generously Shares Knowledge of Complex Institutions

Edward J. Roddy Examiner Excellence Award (DCP)

Christopher R. Self

Senior Compliance Examiner, DCP
Raleigh, North Carolina, Field Office, Atlanta Region

A Senior Compliance Examiner in Raleigh, North Carolina, Christopher R. Self currently serves as the dedicated DCP examiner of the largest and one of the most challenging and complex FDIC-regulated institutions. In this role, he expertly coordinates all examination oversight and is personally responsible for many of the most significant targeted reviews.

Widely admired for his strong work ethic, positive attitude, team spirit, and professionalism, Self is also valued for technical knowledge and analysis that lead to well-supported conclusions and appropriate recommendations.

Widely admired for his strong work ethic, positive attitude, team spirit, and professionalism, Self is also valued for technical knowledge and analysis that lead to well-supported conclusions and appropriate recommendations. As a result, he is consistently called upon to handle the most complex assignments and is

frequently tasked with assignments beyond his dedicated examiner responsibilities. His contributions often extend beyond his field territory.

Self also serves as a Fair Lending and Community Reinvestment Act (CRA) Subject Matter Expert, and has been a Fair Lending School Lead Instructor for a decade.

Self has earned the respect of bankers in his territory. He often participates in banker outreach events, including Directors Colleges, consumer protection workshops, quarterly banker calls, and annual compliance symposia. His communication skills help bankers understand issues at their institutions.

Self is dedicated to teamwork and staff development. Territory examiners do not hesitate to seek his assistance. He is invariably willing to help and provides excellent guidance with minimal impact



Christopher R. Self, recipient of the *Edward J. Roddy Examiner Excellence Award (DCP)*, with Chairman McWilliams, DCP Director Pearce, and FDIC Director Gruenberg.

to his own work. He is also sought by many for his mentorship and generously shares his expertise.

For outstanding performance as a Senior Compliance Examiner and as an invaluable resource to colleagues and bankers, Self is truly deserving of the *Edward J. Roddy Examiner Excellence Award—Compliance*. 🏠

CHAIRMAN'S ANNUAL AWARDS 2017

Frank C. Campagna Leads Receivership Data Modernization

DRR Robert F. Longworth Leadership Award

Frank C. Campagna

Associate Director, Receivership Operations

DRR-Dallas

Frank Campagna was instrumental in directing the Failed Bank Data Steering Committee with strong governance and creative leadership. The FBDS houses data consisting of more than 16 billion files. The data is critical to the FDIC's ability to administer receiverships. Two major FBDS accomplishments demonstrate Campagna's leadership and his impact on the FBDS team and program.

Campagna facilitated the needs of key stakeholders, including DRR, DIR, DCP, and the Legal Division and provided innovative, cost-effective solutions.

First, as head of the Steering Committee, Campagna initiated a solution to create a data workspace that enables DIR to conduct mission-critical research using failed bank data from the recent financial crisis. The data environment that was created provides an organized and cost-effective manner for DIR to conduct ongoing research and serves as a model environment to meet similar data needs for other

corporate stakeholders. This information can be used to evaluate lessons learned from the past crisis that may be applicable in the future.

The second major accomplishment involved orchestrating a modification to the vendor's contract to realize stable, long-term infrastructure and hosting costs to manage 2,500 terabytes of data. Implementing this change will result in a cost-effective, long-term data management strategy for the FBDS program. Specifically, the modification creates a more streamlined billing and invoice review process. Campagna was a key decision maker in facilitating the modification, which required intensive analysis as data storage challenges of this size were not fully predictable prior to the unfolding of the crisis.

Campagna facilitated the needs of key stakeholders, including DRR, DIR, DCP, and the Legal Division and provided innovative, cost-effective solutions. Serving as the Chair of the committee requires not only strong leadership but interpersonal



Frank C. Campagna, recipient of the DRR Robert F. Longworth Leadership Award, with DRR Director Edwards, Chairman McWilliams, and FDIC Director Gruenberg.

skills, good judgment, and the ability to maintain positive relationships with a diverse group of stakeholders.

Campagna also demonstrated commitment and creative leadership while serving as a member of the DRR Workplace Excellence (WE) Council. Several initiatives were produced by the Council, including conducting diversity and inclusion training events, developing brown bag lunches to address employee concerns, and raising awareness of training and developmental opportunities.

For his many outstanding contributions, Campagna is a worthy recipient of the *DRR Robert F. Longworth Leadership Award*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

DIR Team Brings Enhancements to FDIC Data and Analysis

*James R. McFadyen Award for Excellence in Research, Data and Policy Analysis—Team
DIR Financial Analysis Section*

The DIR Financial Analysis Section, whose responsibility is to analyze banking industry data in support of the *Quarterly Banking Profile (QBP)*, performed superbly in 2017. The team provided flawless support for the Chairman's quarterly press briefings throughout the year.

In addition, the section developed several streamlined analytical processes to facilitate faster production of several *QBP* work products, thereby allowing more time for the Chairman and his direct staff to focus on the appropriate quarterly message.

The many achievements of the Financial Analysis Section in 2017 directly contributed to a better understanding of the health of the banking industry.

Notable improvements included the creation of a query to identify and analyze loan performance metrics more effectively and a more automated process for preparing the *Community Bank QBP*.

In the meantime, the team was also preparing for a seamless transition of the *QBP* from Ross Waldrop, who had developed the *QBP* in the 1980s, to other DIR team members.

Looking forward, the section prepared for the Fourth Quarter 2017 *QBP*, taking into consideration the effect the new tax bill would have on net income for the industry.

The many achievements of the Financial Analysis Section in 2017 directly contributed to a better understanding of the health of the banking industry. The section is an exceptionally deserving recipi-

ent of the *James R. McFadyen Award for Excellence in Research, Data and Policy Analysis—Team*.

The members of the DIR Financial Analysis Section are as follows. **Division of Insurance and Research (DIR):** Denis Dudnik; Margaret M. Hanrahan; Nathan L. Hinton; Alexius M. Kokkinakis; Philip A. Shively; Courtney L. Smith; Erica J. Tholmer; and Benjamin Tikvina. ♣



Members of the DIR Financial Analysis Section, recipients of the *James R. McFadyen Award for Excellence in Research, Data and Policy Analysis—Team*. Shown here with Chairman McWilliams and FDIC Director Gruenberg.

CHAIRMAN'S ANNUAL AWARDS 2017

John A. Donovan Personified the Spirit of Giving

Nancy K. Rector Public Service Award (Posthumous)

John A. Donovan

Loan Review Specialist, RMS
Chicago Field Office

John A. Donovan worked tirelessly to improve the quality of life for people in need throughout the Chicago area. Donovan died earlier this year, but he left a legacy of commitment to serving the less fortunate in his area.

Donovan consistently sought to serve others, and his devotion was much admired by those who knew him.

Donovan was an RMS Loan Review Specialist in the Chicago Field Office for 10 years. His colleagues, submitting the award nomination, described Donovan's dedication. "John's giving spirit and willingness to help was demonstrated by his concern for the most vulnerable among us. Sadly, he passed away on March 30, far too early for a man who embodied selflessness and service to the less privileged.

John's enthusiasm to help the less fortunate was endless and contagious."

As a member of the Knights of Columbus, Donovan raised more than \$500,000 over a decade in support of more than a dozen organizations.

In 2017, Donovan led a toy drive in the Chicago Regional Office for at-risk and hospitalized children in the Chicago area. The drive was a success, with a truckload of toys being delivered to two hospitals.

Donovan told his colleagues that the children "were elated and their smiles lit up the room."

Donovan's generosity also extended to his Chicago Field Office colleagues, who counted on him to share his expertise on loan-related issues and complex credit sit-



Members of John A. Donovan's family—Dianne Donovan and Anne Donovan—accept the *Nancy K. Rector Public Service Award (Posthumous)* on his behalf. Shown here with Chairman McWilliams, FDIC Ombudsman Lowe, and FDIC Director Gruenberg.

uations.

Donovan consistently sought to serve others, and his devotion was much admired by those who knew him. His charitable spirit is honored with the *Nancy K. Rector Public Service Award*. 🏠

CHAIRMAN'S ANNUAL AWARDS 2017

Timothy Sanders Goes the Distance for Wounded Veterans

Nancy K. Rector Public Service Award

Timothy Sanders

Resolution Planning Specialist
DRR, Washington

Tim Sanders actively supports United States military veterans and their families through his involvement in Operation Second Chance (OSC), a non-profit organization committed to serving wounded, injured, and ill veterans as they transition back to active duty or civilian life. Through programs such as emergency financial assistance, counseling, morale retreats, scholarships, internships, and career placements, Operation Second Chance directly benefits the lives of thousands of veterans throughout the country each year.

Through his efforts, Sanders has helped improve the lives of many veterans and their families.

In order to provide the funding necessary to continue these critical veteran support services, Sanders plays a central role in a number of annual fundraisers to benefit OSC. Serving as OSC Director, Treasurer, and Executive Committee

Member, Sanders has helped OSC's largest fundraising event, Ride Allegheny, become the most successful endurance cycling event in the Mid-Atlantic Region. Ride Allegheny, a four-day, 320-mile fully supported bike ride from Pittsburg to Washington, D.C., sends more than 100 fundraiser participants alongside dozens of military veterans riding through the picturesque landscape of Pennsylvania's Great Allegheny Passage and Maryland's historic C&O Canal. Since its inception, Ride Allegheny has raised \$3 million for Operation Second Chance, bringing in more than \$550,000 in 2017 alone.

Through the leadership and advisory role Sanders maintains with the organization, OSC has been able to put over \$10 million to work directly benefiting America's veterans in need. Sanders hopes to increase this impact in the years to come, noting, "Although combat ac-

tivity and deployments have decreased in recent years, the war is never over for these young men and women. Hidden wounds can follow these veterans for a lifetime. And without committed organizations like Operation Second Chance, resources for those who have served our country are often limited."

Through his efforts, Tim Sanders has helped improve the lives of many veterans and their families, and is a most worthy recipient of the *Nancy K. Rector Public Service Award*. 🏠



Timothy Sanders, recipient of the *Nancy K. Rector Public Service Award*, with DIT Director Pittman, Chairman McWilliams, and FDIC Director Gruenberg.

CHAIRMAN'S ANNUAL AWARDS 2017

Thomas Dunn Harris Supports Diversity in FDIC Contracting

Annie D. Moore EEO, Diversity and Inclusion Award—Executive

Thomas Dunn Harris

Deputy Director, Acquisition Services Branch
DOA, Washington

Thomas Dunn Harris contributed significantly in 2017 to the FDIC's equal opportunity efforts, specifically as they relate to ensuring diversity and inclusion and economic opportunity in the agency's contracting activities.

For many years, Harris has been a leader who promotes diversity and inclusion in FDIC acquisition practices. In 2017, he coordinated with OMWI and DOA to host technical assistance events designed to provide networking opportunities for Minority- and Women-Owned Businesses (MWOBs).

For many years, Harris has been a leader who promotes diversity and inclusion in FDIC acquisition practices.

Harris also spent considerable time analyzing contract requirements and identifying strategies to provide greater opportunities for MWOBs while continuing to serve FDIC needs. His efforts led to a significant uptick in the number of MWOBs interested in doing business with

the FDIC—and capable of doing so.

Responsible for overseeing the Technical Evaluation process, Harris personally requested that OMWI be represented on the panel in order to ensure the fair and equitable consideration of MWOBs in the contracting process.

Early in 2017, Harris recognized the challenges in maintaining the FDIC's extremely favorable award levels, especially with declining opportunities due to the improved financial soundness of the banking industry. He briefed FDIC senior leadership to highlight this challenge and also assisted with and supported the agency's outreach and procurement education efforts.

Thanks to Harris' efforts in 2017, the FDIC awarded nearly 30 percent of its contracts to MWOBs.

Harris has been a major champion of the FDIC's efforts to provide MWOBs with the opportunities to garner key con-



Thomas Dunn Harris, recipient of the *Annie D. Moore EEO, Diversity and Inclusion Award—Executive*, with Deputy to the Chairman and Chief Operating Officer/Chief of Staff Ryan, Chairman McWilliams, DOA Director Kea, and FDIC Director Gruenberg.

tracts that support the FDIC's mission. The milestones the FDIC has achieved would not have been possible had it not been for his leadership, ingenuity, perseverance, and innovation.

For his dedicated efforts on behalf of equal opportunity, Harris is a most worthy recipient of the *Annie D. Moore EEO, Diversity and Inclusion Award—Executive*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

Yolanda L. Lawson Energetically Advocates for People With Disabilities

Annie D. Moore EEO, Diversity and Inclusion Award—Individual

Yolanda L. Lawson

Human Resources Specialist
DOA, Washington

In 2017, Yolanda L. Lawson made extraordinary efforts to promote diversity and inclusion in the FDIC as the founding Communications Officer of the new Employee Resource Group (ERG), the Corporate Advocacy Network for Disability Opportunity (CAN DO).

CAN DO's mission is to provide a forum that allows all FDIC employees with disabilities to participate fully in the FDIC workforce. The group also advocates broadening the understanding of people with disabilities throughout the agency. CAN DO shares ideas, networks, and performs internal and external activities to support FDIC employees with disabilities, as well as staff who have family members with disabilities.

Lawson also helped organize agency-wide events and HR information and training sessions regarding people with disabilities.

CAN DO also advances the FDIC's diversity program by assisting in the recruitment, development, and retention of qualified candidates with disabilities.

Since the group was established in August 2017, Lawson has gone above and beyond her duties as a Board member to find and share events, information, and news with group members and other



Yolanda L. Lawson, recipient of the *Annie D. Moore EEO, Diversity and Inclusion Award—Individual*, with Chairman McWilliams, Dartagnan Lawson, DOA Director Kea, FDIC Director Gruenberg, and OMWI Director Schwartz.

FDIC employees.

She spearheaded the resources section of the CAN DO SharePoint site and initiated several web postings to share information on community and government-wide events for employees with disabilities and prospective employees with disabilities. Lawson also helped organize agency-wide events and HR information and training sessions regarding people with disabilities.

In her role as a Human Resources Specialist, Lawson helps employees and applicants with disabilities, assisting with questions regarding Special Hiring Au-

thorities. She serves as a resource to others in the FDIC for information regarding employees with disabilities. She is firmly committed to advancing diversity programs by assisting in the recruitment, retention, and promotion of qualified candidates with disabilities.

With her enthusiasm for advocacy, and savvy at finding and sharing relevant news and events, Lawson embodies both the CAN DO mission and the FDIC's diversity and inclusion mission. As such, she is an exceptionally worthy recipient of the *Annie D. Moore EEO, Diversity and Inclusion Award—Individual*. 🏠

CHAIRMAN'S ANNUAL AWARDS 2017

A Consummate Professional, Penny Bouknight Provides Invaluable Support

FDIC Support Services Award

Penny Bouknight

Administrative Assistant
DOA, Washington

Penny Bouknight's performance in 2017 was nothing short of outstanding. As Administrative Assistant in DOA, Bouknight provides administrative support throughout the division. She also reaches out to other administrative professionals in the agency to offer support, mentoring, and guidance.

Bouknight is extremely well versed in managing the rigors of the DOA Director's work day. In addition to being in charge of the Director's busy calendar and priority correspondences, she helps coordinate a broad range of agency events, including Administrative Professionals Day, Take Your Daughters and Sons to Work Day, and a variety of student intern events on behalf of the Chairman.

Her colleagues say that one of Bouknight's foremost strengths is her ability to communicate effectively with a wide range of people.

Her colleagues say that one of Bouknight's foremost strengths is her ability to communicate effectively with a wide range of people. Her communications are personable and professional, and she conveys a positive attitude and a



Penny Bouknight, recipient of the *FDIC Support Services Award*, with Chief Information Officer Whyte, OCFI Director Delfin, Chairman McWilliams, DOA Director Kea, and FDIC Director Gruenberg.

customer-service orientation. Bouknight is able to “think on her feet” and understands the information she must request and convey to meet the expectations of the Director and her staff. She is often entrusted with confidential information and can be counted on to maintain confidentiality and relate information in a sensitive manner. She has developed a strong network of colleagues and is often cast in a leadership role when meeting with her peers in other divisions and offices.

A self-starter, Bouknight is very well organized and reports to work each morning with a clear vision of what needs to be accomplished based on the day's priorities. She is pleasant and cheerful with her associates and very welcom-

ing to guests. She recognizes that the Director has a broad range of duties and obligations, and makes a point of staying aware of these responsibilities and anticipating unspoken needs.

Bouknight is a valuable asset, not just to DOA staff but to others across the FDIC. Because of her in-depth and vast knowledge about the FDIC—its history, personnel, organization, and culture—colleagues at all levels throughout the Corporation call upon her for guidance, advice, and assistance on a wide range of administrative and FDIC-related matters. She is a consummate professional with high standards who is very deserving of being recognized with the *2017 FDIC Support Services Award*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

David Thomas Cook Successfully Managed Dallas Regional Office Move

FDIC Support Services Award

David Thomas Cook
Facilities Operations Specialist
DOA, Dallas

David Thomas Cook successfully managed the logistics in 2017 of the release of a large number of term employees in the Dallas Regional Office. A DOA Facilities Operations Specialist, Cook worked closely with clients to reduce the FDIC's footprint in Dallas, an effort that resulted in significant cost savings.

Cook coordinated and supervised the moves of nearly 400 people, working with all levels of personnel to meet needs and deadlines. Consistently available on-site, Cook took pains to make sure that the move was seamless and clients were satisfied with the relocation.

Cook coordinated and supervised the moves of nearly 400 people, working with all levels of personnel to meet needs and deadlines.

Thanks in large part to Cook's integral role, five floors of leased space in the Dal-



David Thomas Cook, recipient of the *FDIC Support Services Award*, with OCFI Director Delfin, Chief Information Officer Whyte, Chairman McWilliams, DOA Director Kea, and FDIC Director Gruenberg.

las Regional Office were returned. Cook also oversaw the sealed bid sale of outdated furniture, fixtures, and equipment.

In another project, Cook worked with headquarters DIR representatives to coordinate relocating the DIR satellite staff in Dallas.

Cook constructed additional workstations to house DIT Inventory Control Contractors. His expertise in space plan-

ning has been invaluable to fellow Corporate Services Branch Leasing Specialists.

Cook's hard work, thoughtful approach, positive attitude, and meticulous care contributed to a smooth move and a pleasant workplace for Dallas employees. For his extraordinary skill and dedication, Cook exemplifies the values of the *FDIC Support Services Award*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

Jeffrey E. Schmitt's Legal Counsel Contributes to Major Tax Settlement

Douglas H. Jones Legal Excellence Award

Jeffrey E. Schmitt
Counsel
Legal, Washington

Jeffrey Schmitt helped settle major tax refund litigation last year that the FDIC had filed as receiver for eight failed banks.

Schmitt's professionalism and excellent legal advice helped DRR's Tax Unit secure a settlement that gave the FDIC \$240 million, or 95 percent of the \$253 million of tax refunds in dispute.

Schmitt's professionalism and excellent legal advice helped DRR's Tax Unit secure a settlement that gave the FDIC

\$240 million, or 95 percent of the \$253 million of tax refunds in dispute.

Schmitt served as counsel to the eight receiverships, and, due to his expertise, the Illinois federal court issued three favorable decisions that will help the FDIC in future disputes over the ownership of tax refunds.

Significantly, one of the Illinois federal court decisions made an important clarification about the FDIC's different legal capacities—as regulator and as receiver.



Jeffrey E. Schmitt, recipient of the *Douglas H. Jones Legal Excellence Award*, with Chairman McWilliams, General Counsel Yi, and FDIC Director Gruenberg.

For these achievements, Schmitt is eminently deserving of the *Douglas H. Jones Legal Excellence Award*. 🏆

CHAIRMAN'S ANNUAL AWARDS 2017

FDIC Employees Honored for 35 Years of Federal Government Service

Employees with 35 years of federal government service were honored at the FDIC Annual Awards Ceremony. Andy Jiminez, Director of the Office of Legislative Affairs (OLA), and David Barr, Assistant Director of the Office of Communications (OCOM), recognized the employees.

The employees who were recognized are as follows.

Division of Administration (DOA): Kathleen J. Bibi; Elizabeth G. Dwyer; Catherine A. Gomez; Maureen Holmes; Arleas Upton Kea; Michael A. Shepard; Natalie R. Tyce; and Donna E. Wilson.

Division of Depositor and Consumer Protection (DCP): T. Kelsey Baines; Cora L. Page; and William R. Wilder.

Division of Finance (DOF): Thomas D. Hesselbrock; and Marlena M. Perrin.

Division of Information Technology (DIT): Mardrey S. Amery; and Robert J. Knowles.

Division of Insurance and Research (DIR): Pamela Allen White.

Division of Resolutions and Receiverships (DRR): Cathy Kay Davis; Lesylee D. Hodge; Michael William Lamb; Valentino A. Noble; Jacqueline Richardson; and John R. Swiney.

Division of Risk Management Supervision (RMS): Dean A. Anderson; Yolanda G. Brownalenoir; Michael C. Dutton; Nadine Edelman; Mayra C. Hansen; Lelan D. Hewett; Suzanne W. Jeansonne; Byron P. Lange; Sophie

H. Louie; Patrick R. Novack; Patricia A. Ramos; Rick D. Rukes; Brenda L. Santiago; Reuben J. Smoke; John C. Smouse; and Melinda West.

Legal Division: Brigitte J. Foster Banton; Robert L. Bracken; Ivan Cintron; Richard Braun Foley; Alice S. Gray; Christine L. Griffin; Terry J. Hopkins; Bettina A. McClendon; Mark A. Mellon; Barbara Mullen-Roth; Elliot M. Pinta; Sandra J. Ponder; Bobby J. Rogers; Richard M. Schwartz; Kerschiel D. Smith; and Sakina R. Sweetney.

Office of the Chief Information Security Officer (OCISO): Jill C. Padres.

Office of Inspector General (OIG): Christian A. Gieseler. 🏠



Employees honored for 35 years of federal government service, with senior leaders.

FDIC PROFILE

Barbara Ryan, Deputy to the Chairman, COO, and Chief of Staff, Retires

Ryan served in several key capacities during an eventful and often challenging period at the FDIC.

By SALLY KEARNEY
Office of Communications

There is a certain type of public servant whom leaders entrust with key senior positions. Valued for their judgement, versatility, experience, and integrity, such individuals often become advisors, counselors, and managers of a variety of programs, projects, and portfolios. A public servant of the first mettle, Barbara Ryan belongs to this tradition.

Former Chairman Martin Gruenberg expressed his appreciation for Ryan's contributions. "I would like to thank Barbara for her extraordinary service to the FDIC. There is no one I have relied on more since I joined the FDIC Board, particularly for her exceptional judgement, expertise, and management skill. She helped make the FDIC a great place to work."

Chairman Jelena McWilliams conveyed her appreciation for Ryan's service. "I am deeply grateful to Barbara for delaying her retirement in order to assist with the transition. Her continued service during these past few months has been immensely valuable to the FDIC and to me personally. On behalf of everyone at the FDIC, I wish Barbara happiness and fulfillment in this new chapter of her life."

Economic Expertise in DIR

Ryan joined the FDIC in February 2005 as Associate Director of Regional Operations in the Division of Insurance and Research (DIR), where she oversaw the marketing and analysis group. A Ph.D. economist, she had previously served in executive and advisory positions in the public and private sectors, and her economic knowledge was valued by DIR colleagues. "Barbara brought a depth of mortgage market expertise with her when she started in DIR just prior to the mortgage crisis," said Rich Brown, Deputy to the Chairman and FDIC Chief Economist. "Her knowledge of mortgage market practices and data really helped us connect a few dots when subprime and nontraditional lending took off."

DIR Director Diane Ellis said: "Barbara's experience before joining the FDIC gave her a unique perspective on the work

we do, and it was extremely valuable in many different ways. Barbara is able to size up and cut to the heart of an issue quickly, and her wisdom had a profound effect on the work of the FDIC."

Deputy to the Vice Chairman and Acting Chairman

Ryan's abilities did not go unnoticed outside of DIR, and in February 2006, a year after coming to the agency, she was selected to serve as Deputy to the Vice Chairman. At the time, Martin Gruenberg, who had become FDIC Vice Chairman and a member of the FDIC Board of Directors in August 2005, was serving as Acting Chairman.

In her role as Deputy, Ryan exchanged a divisional perspective for a view of the agency as a whole, and combined her fluency in economics with leadership of key projects, among them, the 2008 Study of Bank Overdraft Programs and the inaugural *2009 FDIC Survey of Unbanked and Underbanked Households*.

Former Chairman Martin Gruenberg expressed his appreciation for Ryan's contributions. "I would like to thank Barbara for her extraordinary service to the FDIC. There is no one I have relied on more since I joined the FDIC Board, particularly for her exceptional judgement, expertise, and management skill. She helped make the FDIC a great place to work."

Ryan served as Deputy to the Vice Chairman from 2006 to 2011—years that encompassed the run-up to the financial crisis, the crisis itself, and its immediate aftermath. It was a hectic time, filled with long hours, emergency meetings, unprecedented challenges, and history-making turns of events. Like her boss, Ryan was experiencing the crisis as it unfolded hour by hour and day by day. "No question,



it was exhausting and scary, and a truly difficult time," she recalled. But she was also heartened by the FDIC's response. "We had been through such a quiet time in 2005 when I first arrived," she recalled. "Watching the evolution of the crisis and how it played out—it almost felt like the unbelievable was happening. Yet the FDIC sprang to life, and soon staff were coming up with remarkable solutions and proposals."

Deputy to the Chairman and Chief Operating Officer/Chief of Staff

When then-Vice Chairman Gruenberg moved into the role of Acting Chairman in July 2011 following the departure of former Chairman Sheila Bair, Barbara Ryan moved to the Chairman's office as FDIC Chief of Staff. She was well suited to the job. Gruenberg was confirmed as Chairman in November 2012. Later, in 2014, Ryan was named Deputy to the Chairman and Chief Operating Officer in addition to her ongoing role as Chief of Staff.

Ryan viewed her successive positions as a logical progression. "I moved from the division level in DIR to the Vice Chairman's office, and then served in the front office as Chief of Staff for three years before assuming the COO's responsibilities," she said. "Over time, my perspective grew increasingly broad, which I enjoyed tremendously. I discovered that there were

see Ryan, page 22, column 1

FDIC PROFILE

Ryan, from page 21

real synergies between the Chief of Staff and COO roles. And having that complete range of sight helped me fulfill my responsibilities more efficiently.”

Gruenberg noted that Ryan “played a central role in assisting me in the operation of the agency,” including as Chair of the Executive Management Committee and Co-chair of the Operating Committee. Ryan was also instrumental, he added, in initiating FDIC employee engagement programs, including the Workplace Excellence program and the Workforce Development Initiative. She also oversaw the FDIC’s Community Bank Advisory Committee (CBAC).

Art Murton, Special Advisor to the Chairman, who previously served as DIR Director, remarked on her capabilities. “When Barbara joined DIR in 2005 to head DIR’s Regional Operations Branch, we knew we were fortunate to have someone with her experience and capabilities in that role,” he said. “It soon became apparent that because of the breadth and depth of her talents, she would contribute to the mission of the FDIC in many other significant ways. And that is what she did—as Deputy to the Vice Chairman, Chief of Staff, and Chief Operating Officer. The FDIC has benefitted greatly from her judgement, thoughtfulness, dedication, and corporate perspective. My colleagues and I wish her all the best.”

“Barbara Ryan provided excellent leadership during her lengthy tenure as Deputy to the Chairman, Chief of Staff, and COO,” said Bret Edwards, Director, Division of Resolutions and Receiverships (DRR). “Her sound judgement and keen analytical ability were a great source of strength that allowed the FDIC to accomplish its mission in an efficient and effective manner. She will be sorely missed.”

Rich Brown said: “Barbara has, in her own quiet way, had a profound influence on how things get done here at the FDIC. As Deputy to the Vice Chairman, and then Chief Operating Officer and Chief of Staff to the Chairman, she played a central role in coordinating corporate-wide projects and activities. Barbara has always been supportive and positive in that role, which was a key to our suc-

cess. She should know that her leadership has been much appreciated, and will surely be missed.”

“For the past several years I’ve had the privilege of working alongside Barbara on significant operational matters facing the FDIC,” said Chris Aiello, Special Advisor to the Deputy to the Chairman. “I have always been amazed at her capacity to simultaneously handle the responsibilities of two very demanding positions [COO and Chief of Staff] without missing a beat. Her leadership will be sorely missed, and I wish her happiness and success in her future endeavors.”

Ryan’s broad view of the FDIC gave her another advantage: access to people throughout the agency. “What I have enjoyed most has been interacting with people at all levels,” she said.

“Our agency has so many incredibly knowledgeable people who are committed to the mission. Working with the staff on issues has been wonderful.”

An Inclusive Approach to Leadership

Ryan’s broad view of the FDIC gave her another advantage: access to people throughout the agency. “What I have enjoyed most has been interacting with people at all levels,” she said. “Our agency has so many incredibly knowledgeable people who are committed to the mission. Working with the staff on issues has been wonderful.”

Division of Administration (DOA) Director Arleas Upton Kea described how Ryan’s leadership touched many people throughout the FDIC. “Barbara has been an outstanding leader at the FDIC,” Kea said. “She has always approached her multifaceted duties and management of many complex and diverse projects with great conviction, energy, and innovation. Barbara has been a trusted colleague to so many, a wise counselor to the Chairman and the senior leadership team, and she has forged lasting bonds with employees at every level throughout the FDIC. We will miss Barbara as a leader, a strategist, and a friend.”

Her thoughtful and collegial approach was appreciated by others. “Barbara has added value to each and every discussion on the many key issues FDIC has faced over her tenure—always asking the right question, always leading to a better outcome,” said Steve App, Deputy to the Chairman and Chief Financial Officer, and Co-chair of the Operating Committee. “We will all miss this healthy collaboration, but wish her all the best as her new and exciting journey begins.”

Andy Jiminez, Director of the Office of Legislative Affairs, said of Ryan: “I learned a lot working with Barbara over the past several years. Her dedication, hard work, and no-nonsense point of view will be missed, not to mention her ability to see the humor in even the most difficult situations. I consider myself fortunate to have had a supervisor as encouraging, patient, and supportive as Barbara.”

Commitment to Mission and Employees

Ryan’s commitment to the FDIC’s mission has been a theme running through all of her roles at the FDIC. “Barbara works harder than almost anyone I’ve ever known,” said Kymberly Copa, Deputy to the Chairman. “In her years at the FDIC, she has demonstrated enormous commitment to its mission of deposit insurance, consumer protection, and financial stability. And that commitment extended to the people of the FDIC, both as individuals and through her broader employee engagement and other efforts. I am grateful to have served with her on the Chairman’s team and to have had her friendship, advice and support. Needless to say, I wish her all the best in retirement. She deserves it!”

Internal Ombudsman Robert Harris commended Ryan’s leadership with employee engagement initiatives. “Barbara has been an incredible champion of employee engagement at the FDIC,” he said. “She played a key role in launching the Workplace Excellence program and has served on the Workplace Excellence Steering Committee. She has always been open to hearing and implementing new ideas to improve the FDIC workplace environment. Her openness, inspiration, and commitment will be sorely missed.

see Ryan, page 23, column 1

FDIC PROFILE

Ryan, from page 22

She deeply cares about FDIC staff and has worked very hard to help strengthen FDIC's diverse and inclusive organizational culture."

Reflections

For Ryan, serving with former Chairman and now FDIC Director Gruenberg was a defining experience and without a doubt the highlight of her 40-year career. "I will forever be inspired by Marty's dedication to public service and the FDIC's mission," she said. "I have learned so much from Marty—about the critical policy issues the FDIC faces, the importance of public service, how to effectively build consensus on important matters, and the value of taking time to make careful, well thought out decisions on matters of consequence. Marty also genuinely cares about all of the employees of the FDIC and their well-being. It was an incredible honor and privilege to

contribute to the FDIC's mission as part of his team during a fascinating period in our nation's financial history. I can honestly say that there wasn't a single moment that I was ever bored during all the years that I worked for Marty!"

For Ryan, serving with former Chairman and now FDIC Director Gruenberg was a defining experience and without a doubt the highlight of her 40-year career. "I will forever be inspired by Marty's dedication to public service and the FDIC's mission," she said.

What advice would Ryan give to women who aspire to leadership roles? "I believe that if you work hard and aren't afraid to take risks and seize opportunities when they arise, doors will open.

That was my experience repeatedly over my career," she said. "It's also important to have a supportive network, whether it's your family, your friends, or your colleagues. I have been fortunate throughout my career to have wonderful bosses and a supportive family."

As for plans, Ryan said she does not have anything concrete lined up as of yet and is evaluating a number of options for the next phase of her career. In the near term, she is looking forward to taking a short break to relax and spend time with her family. A dedicated single sculler, she plans to spend more time rowing out of one of her favorite places—Potomac Boat Club in Georgetown—where she will ramp up her training to compete in races this fall. She's also looking forward to taking long bike rides and making sure that her two Labrador Retrievers, Jack and Max, get their required daily exercise. 🏠

Catching Up With Ed Gerber

An avid historic preservationist, art collector, and home restorer, Ed Gerber is living the life of his dreams.

Photo credits: Ed Gerber

By SALLY KEARNEY
Office of Communications

A picturesque New England town overlooking Long Island Sound, Westport, Connecticut, is steeped in history. Native American tribes—Saugatuck, Compo, Paugasset—once walked this ground. As did colonial settlers, Revolutionary War militias, European immigrants, mill workers, shipping and railroad hands, and, more recently, artists. Preserving Westport's history is the passion of one locally known resident, Edward F. Gerber.

A Connecticut native born and raised in Fairfield, Gerber moved to Westport in 2010 from Washington, D.C., his home of 40 years. While in the nation's capital, Gerber had a notable career both as a banker and a public servant. Fifteen years of banking experience proved useful when

Gerber went to work for two former federal financial regulatory agencies during the savings and loan and banking crises. At the former Federal Savings and Loan Insurance Corporation (FSLIC), Gerber served as Chief of Operations for dozens of receiverships of failed institutions. And, at the former Resolution Trust Corporation (RTC), he led a group responsible for terminating receiverships and making final distributions to creditors.

When RTC operations closed in 1995, Gerber moved to the FDIC as Associate Ombudsman and remained in that role

until he retired in 2006. But that was not the end of Gerber's FDIC career. In 2010 during the throes of the financial



Ed Gerber, center, and Bob Weingarten, Town Historian (left), and Jim Marpe, First Selectman of Westport, proudly display the plaque officially designating the Eliphalet Sturges, George Hand Wright House as a Local Historic Landmark and the certificate showing the entry of the house into the National Register of Historic Places.

see **Gerber**, page 24, column 1

FDIC RETIREE

Gerber, from page 23

crisis, he returned as a rehired annuitant assigned to conduct surveys of failed financial institution acquirers. “We wanted feedback on how the FDIC was performing during pre-closing and closing of failed institutions,” Gerber said. The bankers’ responses were overwhelmingly positive, he added.

Gerber’s new life in Westport began with a house—and not surprisingly, a house with a history. Intertwined in the home’s lineage are an old Westport family; a famous American painter, illustrator, and printmaker; and Gerber’s own family. Built in 1764 by Eliphalet Sturges, the two-story, white clapboard house remained in the Sturges family for 144 years. Artist George Hand Wright purchased the house in 1908 and lived there until his death. His wife left the house to her nephew, Frank Boylan. As it happened, Gerber’s father and Frank Boylan were stationed in Panama during World War II, discovered that they had been neighbors in Connecticut, and soon became best friends. When Ed Gerber was born, Boylan became his godfather.

Gerber still has fond memories of playing in the yard of the Westport house, where the Boylan family lived for more than 50 years. After Frank Boylan died, his wife left the house to her nephews. “One of her nephews contacted me and asked if I would be interested in purchasing the house,” Gerber said. “Of course my answer was an enthusiastic yes.”

Contributing to Gerber’s decision to purchase the house and move to Westport were several factors. An art collector for much of his adult life, Gerber had purchased many of George Hand Wright’s illustrations for his personal collection. Equally dedicated to historic preservation, Gerber had, while living in Washington, D.C., served for many years on the advisory board of the Woodrow Wilson House Museum (and continues to serve in that capacity). Finally, Gerber’s personal ties to the house in Westport and to Westport itself—his mother had spent a decade of her youth there in the 1920s—clinched

the deal.

Once in Westport, Gerber set about renovating the house to make it his own while honoring its distinguished past. Walls of many rooms are lined with works by George Hand Wright that Gerber either purchased or received from the Boylan family when he bought the house. Beautiful antique pieces from the Wright estate complement the décor.

“I feel that Wright is an overlooked artist of great talent,” Gerber said. “Last year, six of his works were on display as part of a World War I exhibit at the Florence Griswold Museum in Old Lyme, Connecticut. Wright’s World War I era recruiting posters were famous, and the Secretary of the Navy under President Woodrow Wilson sent Wright a letter personally thanking him for his creative works that encouraged people to enlist.”

Gerber’s new life in Westport began with a house—and not surprisingly, a house with a history.

The efforts that went into Gerber’s restoration were fittingly recognized when the Eliphalet Sturges, George Hand Wright House was officially named a Local Historic Landmark and entered into the National Register of Historic Places (*see photo on page 23*).

Gerber’s intent had always been to share the house with the Westport community and with tourists. He has since become a well-known tour guide on the circuit of local historic homes—and his home has been included in the Westport Holiday House Tour. “Showing people around the old houses is a lot of fun!” he said.

And, since coming to Westport eight



On display in the living room are pastels and watercolors by George Hand Wright. The mantle is the original, dated 1767.

years ago, Gerber has become a prominent advocate for the preservation of Westport’s heritage. A longtime member of the Board of the Historic District Commission, which reviews proposed alterations of historic homes, he also recently joined the Connecticut Trust for Historic Preservation, which provides grants and loans to preservation projects and lobbies the state for funds. “Additionally, I am involved in a group that is planning to open an art museum in Westport to show works of living and dead Westport artists, including George Hand Wright,” Gerber said.

Meanwhile, the 240-year-old house lovingly preserved by Gerber is gaining wider notice. In its Winter 2014 issue, the magazine *American Fine Arts* featured an interview with Gerber and photos of the home’s interior and exterior. Former FDIC colleagues have also made their way to Westport to visit Gerber. “Corrine Watts, Greg Muse, and Greg Cofer, all now retired, and Pen Stark have been guests,” Gerber said. Many other D.C. friends have also come to town, and Gerber stays in touch with several other FDIC colleagues, including Brenda Rich, Sally McCormick, Rob Schoppe, Lisa Kahn, and Karen Powell. 🏠

IN MEMORIAM

William J. Olcheski Sr.

*Former Senior Writer-Editor and
Former Editor of FDIC News
Office of Corporate Communications
Washington, D.C.*

William J. Olcheski Sr. died on June 3, 2018. He was 92.

When Olcheski joined the FDIC in 1980 as a Senior-Writer Editor, he already had an impressive background in journalism, speechwriting, and government. With a bachelor's degree in journalism from the University of Missouri, Olcheski brought a wealth of experience to his FDIC position in the former Information Office Branch of the Office of Legislative Affairs.

In 1987, the Office of Corporate Communications (OCC) was established as a separate office replacing the Information Office Branch. The new office managed press and other inquiries as well as publications such as the *FDIC News* and the FDIC Annual Report. Olcheski was best known as the Editor of the *FDIC News* whose byline appeared on stories throughout the publication. He retired from the

FDIC in September 1989.

On the occasion of Olcheski's retirement, former Alan J. Whitney, Director of the Office of Corporate Communications, said, "The *FDIC News* under Bill's editorship achieved the status of an agency institution."

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the Editor of the FDIC News
whose byline appeared on stories
throughout the publication.***

W.W. Reid, Olcheski's successor as Senior Writer-Editor and Editor of the *FDIC News*, met Olcheski during his first days at the FDIC in 1989. "While I did not have the opportunity to get to know him well, it was very quickly evident to me that Bill led a publication that brought people together from all over the FDIC," said Reid, who is now retired.

Olcheski served in the U.S. Army from 1943 to 1946. He earned his University of Missouri journalism degree in 1950. After

graduating, Olcheski joined the Air Force for two years, and subsequently became Associate Director of the *Air Force Times* until 1965.

Olcheski went on to serve as Editor of the *Federal Times* from 1965 to 1973. Afterward, he managed a consulting firm for five years before joining the U.S. Civil Service Commission (now the Office of Personnel Management) in 1978. During his two years there, Olcheski served as Chief Speechwriter.

Stamp collecting was Olcheski's off-hours pastime and hobby, and he wrote two books on the subject.

A devoted husband and father, Olcheski was predeceased by Rosemary, his wife of 62 years, and his son Jim, who died in January 2018. Olcheski is survived by son Bill Olcheski Jr. (wife Renee); daughters Julie Stirling (husband Bob Bakley), Cathy Ahrendsen (husband Mark), and Sue Robson (husband Bill); 15 grandchildren; eight great-grandchildren; sister Patricia Wilhelmi; and daughter-in-law Nancy Greenstreet. 🕊

Bart L. Federici

*Former Chicago Regional Director of
Liquidation*

Bart L. Federici died on April 24, 2018, at Edward Hospital in Naperville, Illinois. He was 72.

Federici served with the FDIC for 30 years, starting as an examiner and later becoming Chicago Regional Director of the Division of Liquidation. Federici was well thought of by his staff and other colleagues.

"Bart was an excellent supervisor, manager, and leader," said Paul Drago, who served under Federici as Chicago Regional Manager for Operations and is now retired. "He allowed his staff to be innovative and created a great work atmosphere."

Craig Rice, who is also retired and served with Federici both as Deputy Regional Director and as Regional Man-

ager for Credit, recalled that his former boss was "very protective of his people" and "always looking for improvements in all areas."

Craig Jarvill, FDIC DOF Director, served with Federici in Chicago. "I provided Bart with liquidation collections and expense information, and he loved getting his numbers every month on how the consolidated offices were doing [the ones reporting to Chicago]. He was a nice guy and always good to me."

Federici was ordained as a Deacon in the Catholic Church on September 13, 1997, and was a devoted member of St. Elizabeth Seton Catholic Church in Naperville. He also served as Associate Director for the Office of Diaconate Formation in the Diocese of Joliet, Illinois.

Survivors include wife Marilyn; sons Bart (wife Tina) Federici and Paul (wife Michele) Federici; grandchildren Austin,



Maddux, Samantha, and Nikolas; and many other family members and friends.

Some information in this obituary was taken from an obituary that appeared in the Naperville Sun. 🕊

IN MEMORIAM

Bill C. Houston

*Former Regional Director
Memphis, Tennessee*

Bill C. Houston died on June 22, 2018, at Germantown Methodist Hospital in Germantown, Tennessee. He was 79.

Houston was born on November 4, 1938, in Rector, Arkansas. His family later moved to McCrory, Arkansas, where Houston graduated from high school in 1956. After earning a degree in accounting from the University of Arkansas, he began his career with the FDIC as an examiner in Jackson, Tennessee.

“It was a distinct pleasure to work for and with Bill. He had a calm and dedicated approach to the job and was widely admired for his leadership abilities and people skills.” – John Stone, former Executive Director of the former Divisions of Supervision, Resolutions, and Compliance, now retired.

As Houston advanced through the FDIC’s ranks, he lived in many different cities. From 1986 to 1994, he served as Memphis Regional Director, his last position before retiring. While in Memphis, Houston also taught classes as the University of Memphis School of Banking.

John Stone, former Executive Director of the former Divisions of Supervision, Resolutions, and Compliance, now retired, recalled working with Houston. “I met Bill in 1965, the first year I joined the FDIC,” Stone said. “I worked under him from time to time on bank examinations in Kentucky and Tennessee. We became good friends and continued to cross paths throughout our careers. It was a distinct pleasure to work for and with Bill. He had a calm and dedicated approach to the job and was widely admired for his leadership abilities and people skills.”

Thomas Parzinger, an RMS Case Manager in Memphis, remembered working with and seeing Houston at various times. “One of the first people I met during my initial two weeks at the former Columbus, Ohio, Regional Office was Bill Houston, who was then preparing for a promotion to the former Madison, Wisconsin, Region,” Parzinger said. “Over the years I would periodically run into him at the former FDIC Training Center, and later at the former Memphis Regional Office, the Tennessee Department of Financial Institutions, and around our common home base, the City of Germantown. He always remembered my name and would ask how some of our commonly known FDICers were doing. He had an extremely good memory, was always very pleasant, could process volumes of work, and was as knowledgeable about banking and bank regulation as anyone I have known. He was one of the best FDIC Regional Directors with whom I have had the privilege of working, and he always seemed to know what to say, how to say it, and when to say it. He will be missed.”

Bill Freeman, an RMS Case Manager in the Dallas Regional Office, served detail assignments in Memphis when Houston was the Regional Director. Describing Houston as “an excellent RD and a really good person,” Freeman recalled that Houston talked with detailees during their stays in Memphis. “When we met with him for our exit interviews, he would ask, ‘What were the positives and negatives of your detail and how can we improve future details?’” Freeman recalled.

Houston also had a great sense of humor, Freeman said, remembering one late afternoon when Houston appeared in his office and announced “that if a bomb went off on the 19th floor of Clark Tower, we would be the only two people taken out.” Houston sat down and chatted with Freeman, and the two swapped stories about their families and backgrounds.

Freeman also remembered work-



ing onsite at a bank examination when Houston called to congratulate him on earning his commission. “Mr. Houston would personally call each person who earned their commission as an examiner,” Freeman recalled.

After Houston retired from the FDIC, he was appointed Tennessee State Commissioner of Financial Institutions. He moved to Germantown, where he was an active member of the Germantown Kiwanis Club and the Germantown Presbyterian Church.

Golf was Houston’s favorite hobby, and he played with many friends over the years.

Golf was Houston’s favorite hobby, and he played with many friends over the years. A 75th birthday golf tour of Scotland, a gift from Houston’s son, was particularly memorable, and Houston enjoyed rekindling that memory frequently with friends.

Houston is survived by his wife, Macie McNabb Houston; daughter Jill Helou and Meredith Shipman; son Adam Houston; and 10 grandchildren. He is also survived by his stepdaughter, Medley McNabb Ewan, and her children, Cade and Mallory Grinder.

Some information in this obituary was taken from the website Dignity Memorial. ♣