

**From:** John M. Tolomer [<mailto:jtolomer@twbusa.com>]  
**Sent:** Monday, August 05, 2019 4:26 PM  
**To:** Reis, Stacie D.  
**Subject:** [EXTERNAL MESSAGE] RE: RFI and Community Bank Technical Assistance

My experience as the President/CEO of The Westchester Bank is that the FDIC is providing the assistance necessary to navigate the numerous challenges of managing a Community Bank. The Community Bank Resource Kit and the on line training for Members of the Board of Directors for either Director College or the resource center has been utilized and enhanced the oversight of management.

I think the most important aspect of the FDIC's technical assistance is the availability of the bank's case manager. The case manager and the local office has been a great source of information and a great window into the FDIC. TWB values its relationship with the FDIC and will continue to work closely with them.

**From:** Reis, Stacie D. <[SReis@FDIC.gov](mailto:SReis@FDIC.gov)>  
**Sent:** Monday, August 05, 2019 3:03 PM  
**To:** John M. Tolomer <[jtolomer@twbusa.com](mailto:jtolomer@twbusa.com)>  
**Subject:** RFI and Community Bank Technical Assistance

Hello John,

Per our conversation, as part of the project I'm on, we issued a request for information (RFI) to seek public input on additional steps the FDIC can take to improve the value of its technical assistance offerings to the industry. The technical assistance is directed particularly to community banks on relevant and useful regulatory and supervisory topics, including recent regulatory changes and emerging issues. The FDIC uses various methods of technical assistance including, but not limited to:

- Technical Assistance Videos
- Directors' Resource Center
- Director/Banker Colleges
- Teleconferences and Webinars
- Community Bank Resource Kits
- Regional Compliance Newsletters
- Individual Assistance to Institutions

Detailed, quality responses from you will assist the FDIC in developing a technical assistance program that meets your needs. The comment period is open until tomorrow, **August 6**. Please see the attached FIL and RFI. Thank you in advance.

Stacie

*Stacie Reis*

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