

From: Solomon Greene [s.h.greene@att.net]
To: Overdraft Comments
Sent: Thu 9/2/2010 5:56 AM
Subject: [Name of Financial Institution] dba [Name of Financial Institution]

My account was overdrawn by 31¢ on Monday. This institution charged my account \$25.00 even though a cash deposit of over \$900 was made that same day. The [*Location of Financial Institution*] Branch Manager and customer service all claimed there was nothing that they would do, both refusing to reverse this charge on yesterday.

In the interest of full disclosure, this institution has reversed other charges this year after my complaints about their business practices. Further, I have paid overdraft charges this year without complaining when I felt they were due. This charge, however, is clearly an abuse of the trust placed with them.

Thanks
Solomon Greene