

# **Alternatives For Managing Commercial Payments Risk**

FDIC Symposium

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Rich Oliver, Federal Reserve Bank of Atlanta

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Larry Clinton, Internet Security Alliance

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# **Retail Payments Risk Forum**

## ***A Catalyst for Collaboration***

- **Independent department in Atlanta Fed established in 2008 to work with payments industry to address emerging retail payments risk**
- **Staff – Richard Oliver, Executive Vice President and Director**
  - **Cindy Merritt, Assistant Director**
  - **Ana Cavazos-Wright, Analyst**
  - **Jennifer Grier, Senior Analyst**
- **Department constructed to leverage Atlanta Fed’s intellectual capital in the Retail Payments Office, Supervision and Regulation, and Legal divisions**
- **Advisory group – representatives of legal, regulatory and practitioner communities to guide the strategic planning initiatives of the Forum**

# Our Mission

- **Promote collaboration and information sharing among law enforcement, bank and non-bank regulators, banks, and other interested parties**
- **Conduct research and analysis to benefit payments industry**
  - **Portals&Rails blog**
  - **White papers**
- **Promote actions that mitigate risk**
- **Provide education**
  - **Industry outreach**
  - **Fed system training events**
- **Visit us at <http://www.frbatlanta.org>**
- **Visit our blog at <http://Portals&Rails.frbatlanta.org>**

# The Business Payments Fraud Environment

- Businesses are an increasing target for fraudsters
- According to AFP, 71% of all firms experienced fraud attempts: 39% suffered financial losses
- Across a wide range: account takeovers, ID theft, insider fraud, check fraud, etc.
- **The great need:** education and awareness
- **The great challenge:** **Who can do it?**

“...how can we as a society create a massive web of ‘community of interest’ associations that allows information to reach the eyes and ears of all (or most) of those who need to hear it?” - Rich Oliver, *Portals and Rails*, January 25, 2010