



Questions and Answers from MSSB Town Hall Event

EVENT INFORMATION	
Date & Time:	December 1, 2016, 2-3 PM EST. (For other Train-the-Trainer events go to the FDIC Money Smart Website)
Venue:	Webinar (For other event records go to the MSSB website at the FDIC Website)
For more questions:	Contact Paola Diaz or FDIC Community Affairs Staff in your area
QUESTIONS FROM AUDIENCE DURING REGISTRATION PROCESS AND AT THE EVENT	
How do we order the MSSB Modules?	All Modules in English and Spanish are available for download or can be ordered for regular mail delivery in a CD format at: https://catalog.fdic.gov/store/small-business . Please be aware this system requires users to create an account by providing an email and verifying it. Any module can be downloaded by using a check out system that generates hyperlinks for each module. Orders can be tracked by login into the system.
Does the MSSB Train-the-Trainer guide suggest which modules can be presented together?	Yes, please go to Page 32 of the MSSB Train-the-Trainer Guide which can be downloaded from the FDIC catalog . For additional ideas please review the MSSB Modules Matrix on page 41 in the same guide.
Could these materials be used by a local University?	Yes MSSB can be used and downloaded by anyone. We encourage organizations that are using or referring MSSB to their partners, to join the Money Smart Alliance . Joining helps organizations to learn about product updates and best practices and be listed at the FDIC website as a reference for other organizations and entrepreneurs seeking business training.
Is there a formal or informal network of MSSB instructors?	No, but in order to learn from MSSB instructors and ask any implementation questions, organizations should join the Money Smart Alliance or Contact their local FDIC Community Affairs staff.
Are there plans to translate MSSB into other languages?	Not at this time but if your organization has made an effort to translate into other languages, we would like to learn those best practices.
How can MSSB be customized?	You can combine MSSB Modules in any order, remove or add information in the PowerPoint presentation; Instructor; or Participant Guides. The most commonly added information is "Local Resources" and a list of complementing offerings such as a Training Schedule and Business Coaching or Counseling.
How can Financial Literacy Coaches use MSSB?	MSSB is an instructor-led material designed to be taught in 60-90 minutes in a classroom setting; however if MSSB is not being offered as part of a training program, and since the materials can be downloaded by anyone, Financial Literacy or Business Coaches may recommend reading or discussing some MSSB modules during their counseling sessions.

We want to hear your success stories! If you want to share, please contact us at CommunityAffairs@fdic.gov