FEDERAL DEPOSIT INSURANCE CORPORATION, Washington, DC 20429

SHEILA C. BAIR
CHAIRMAN

March 30, 2011

Honorable Robert Menendez
United States Senate
Washington, D.C. 20510

Dear Senator Menendez:

Thank you for your letter regarding national mortgage loan servicing standards. The Federal Deposit Insurance Corporation concurs that there is an urgent need to reduce borrower confusion and eliminate barriers to sustainable mortgage modifications. Fair dealing with borrowers and adherence to the law are fundamental to safe and sound banking practices and must be viewed as mandatory if our servicing and foreclosure process is to function in the interest of all parties concerned.

To that end, we are working on an interagency basis to consider the development of national mortgage servicing remedial measures that address many of the issues you raise. As you know, I have been a particularly strong advocate of a single point of contact. I will continue to work with the other regulators to address the problems that you and others have highlighted.

Thank you again for contacting the FDIC and continuing the dialogue on this critical matter. If you have other questions, please contact me at [redacted] or Paul (b)(2)
(b)(2) Nash, Deputy for External Affairs, at [redacted]

Sincerely,

Sheila C Bair

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