# CBAC 2017 PREVIEW FDIC SMALL BUSINESS LENDING SURVEY

Federal Deposit Insurance Corporation

Division of Insurance and Research

Division of Depositor and Consumer Protection



## Why the Need for a Small Business Lending Survey?

- Small businesses an important component of U.S. economy
- Small businesses rely on bank financing
- But bank small business lending understudied due to lack of data

## Small Business Lending Survey (SBLS) is Nationally Representative

- The only nationally representative survey of banks and small business lending
- Universe: 5,979 U.S. banks with branches in 50 states and DC
- Sample: 1,961
- Responses: 1,174 (60%)
- Small Banks defined <10B</p>

## SBLS Developed in Partnership with Community Banks

- Cognitive & Usability Testing
  - Four rounds of one-on-one discussions
  - 51 Banks, mostly community banks
  - 11 States
  - 45 Towns and Cities
- Questions focus on 2015 activities
- Survey fielded 2016 and 2017

#### Topics Covered by the SBLS

- Small business borrower characteristics
- Market area and competitors
- Perceived competitive advantages
- Loan products & underwriting
- Practices to generate and maintain small business lending relationships
- Expectations
- Small business C&I originations and outstanding loans, for some banks

#### SBLS: CBAC Preview

- I. Measuring Small BusinessLending by Small Banks
- II. The Nature of Small Business
  Lending by Small Banks
- III. What Makes Small Banks Special?

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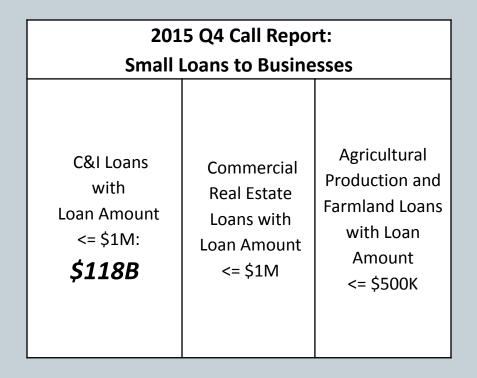
#### SBLS Insights

## I. Measuring Small Business Lending by Small Banks

- 1. Relying on Call Report proxy understates small business lending by Small Banks
- 2. Today we show three different ways Survey demonstrates small business lending by Small Banks is understated

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### CALL Report Proxy Understates Small Business Lending by Small Banks



All banks able to report data collected by Call Report proxy

## Small Banks (<10B): 3 to 15% of C&I Originations Secured by 1-4 Family Residential Properties

201 Small I			
C&I Loans with Loan Amount <= \$1M: \$118B	Commercial Real Estate Loans with Loan Amount <= \$1M	Agricultural Production and Farmland Loans with Loan Amount <= \$500K	Loans Secured by 1-4 Family Residential Properties  (a) But for C&I purposes: \$16B

## Banks 1B to 10B: 20% of Outstanding CALL C&I Loans Originated at >1M to Small Businesses (Revenues <1M)

	2015 Q4 Call Report:			
	Small I			
C&I Loans				
with				Loans Secured by
Loan Amount > \$1M				1-4 Family
> \$1IVI	C&I Loans		Agricultural	Residential
	with	Commercial Real Estate	Production and	Properties
	Loan Amount	Loans with	Farmland Loans	
(b) To Small	<= \$1M:	Loan Amount	with Loan	
Businesses (by	\$118B	<= \$1M	Amount	
Banks 1B to 10B):	,		<= \$500K	(a) But for C&I
•				purposes:
\$21B				\$16B
				•

## Banks < 1B: 77 to 86% say "Largely All" of Their C&I Lending is to a Small Business

C&I Loans	2015 Q4 Call Report:			
with	Small Loans to Businesses			
Loan Amount				
> \$1M				
(c) To Small Businesses (by Banks <1B): \$93M  (b) To Small	C&I Loans with Loan Amount <= \$1M:	Commercial Real Estate Loans with Loan Amount	Agricultural Production and Farmland Loans with Loan	Loans Secured by 1-4 Family Residential Properties
Businesses (by Banks 1B to 10B): \$21B	\$118B	<= \$1M	Amount <= \$500K	(a) But for C&I purposes: \$16B

## CALL Report Proxy Understates Small Business Lending By Small Banks By At Least \$38B

### 2015 Q4 Call Report: Small Loans to Businesses

C&I Loans
with
Loan Amount
<= \$1M:

\$118B

Commercial
Real Estate
Loans with
Loan Amount
<= \$1M

Agricultural
Production and
Farmland Loans with
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<= \$500K

Small Business
C&I Lending
Understated
by at Least
\$388

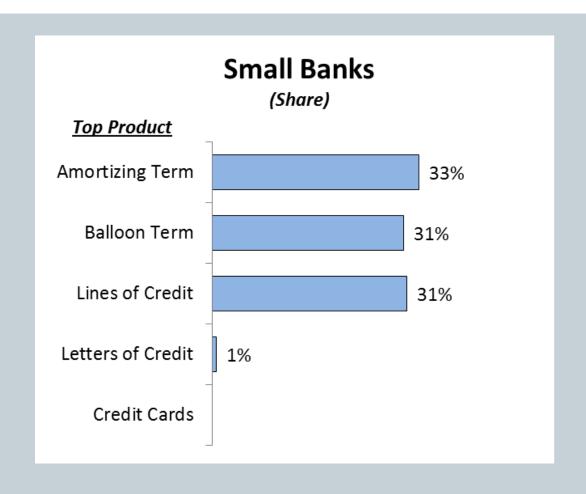
#### SBLS Insights

## II. The Nature of Small Business Lending by Small Banks

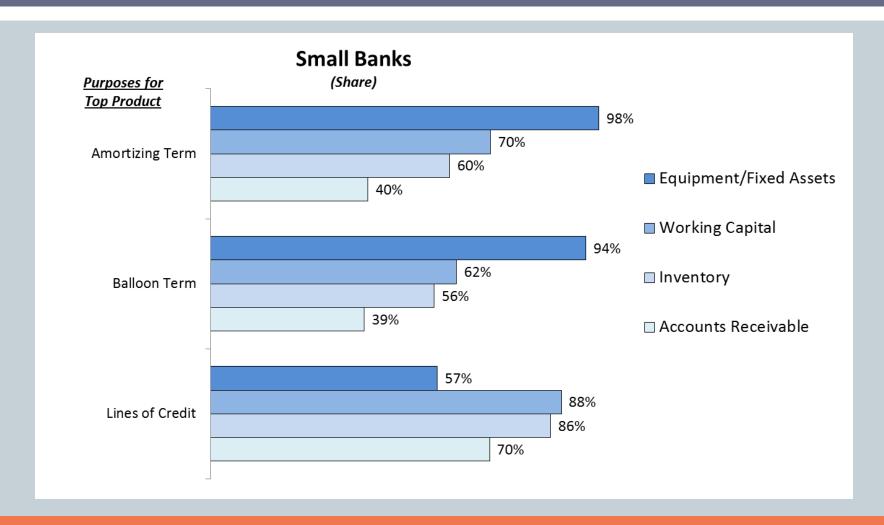
- 1. Small Banks offer loan products for various purposes, focus on traditional underwriting and owner & business characteristics, and lend to startups
- 2. Small Banks interact locally and are high touch, relying on staff intensive interpersonal engagement

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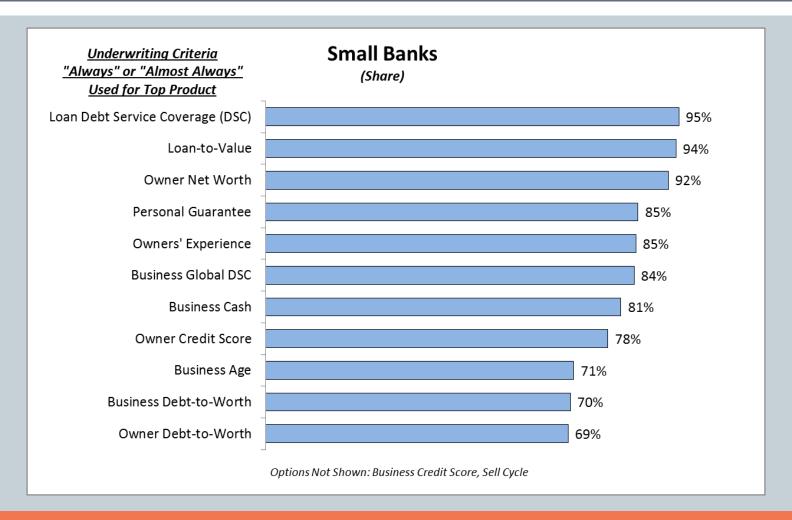
## Small Banks Equally Likely to Have Amortizing Term Loans, Lines of Credit & Balloon Term Loans as Top Small Business Product



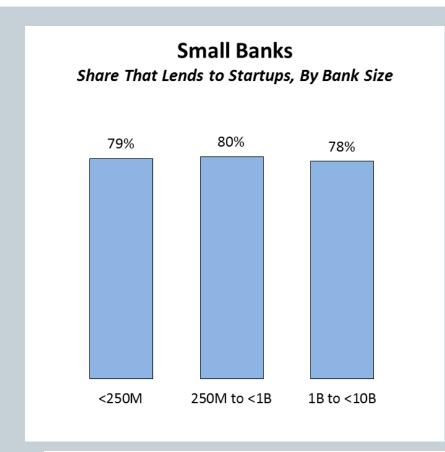
## Term Loans Most Often Used for Equipment/Fixed Assets LOCs for Working Capital & Inventory

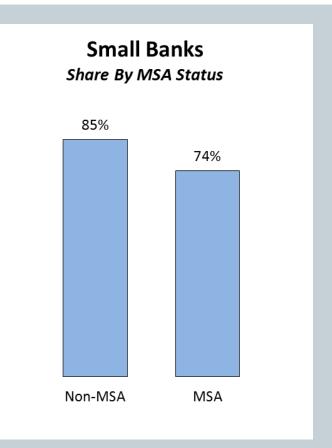


#### Small Banks Focus on Traditional Underwriting Criteria and Owner & Business Characteristics



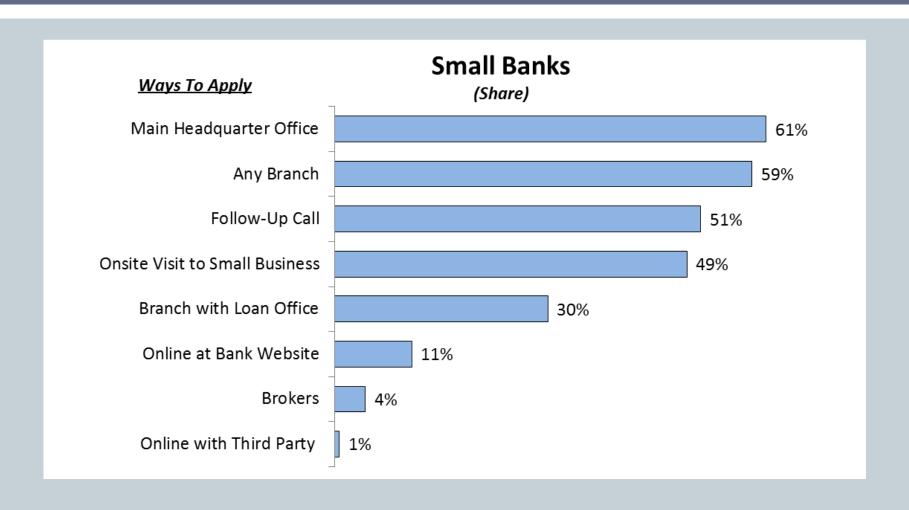
### Most Small Banks Lend to Startups Especially Small Banks in Non-MSA Areas



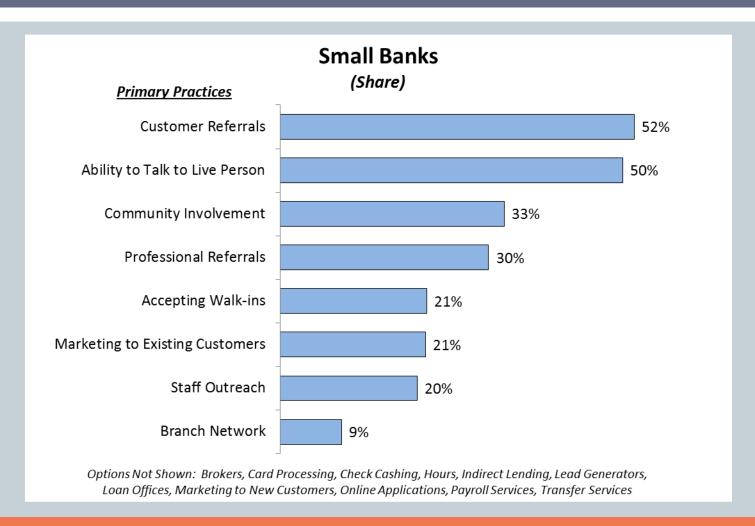


The median Small Bank defines a startup to be a new small business 2 years of age or less

#### Small Banks Primarily Accept Small Business Loan Applications at Branches and with Staff, not Online



## Small Banks Generate and Maintain Relationships Through High Touch Practices



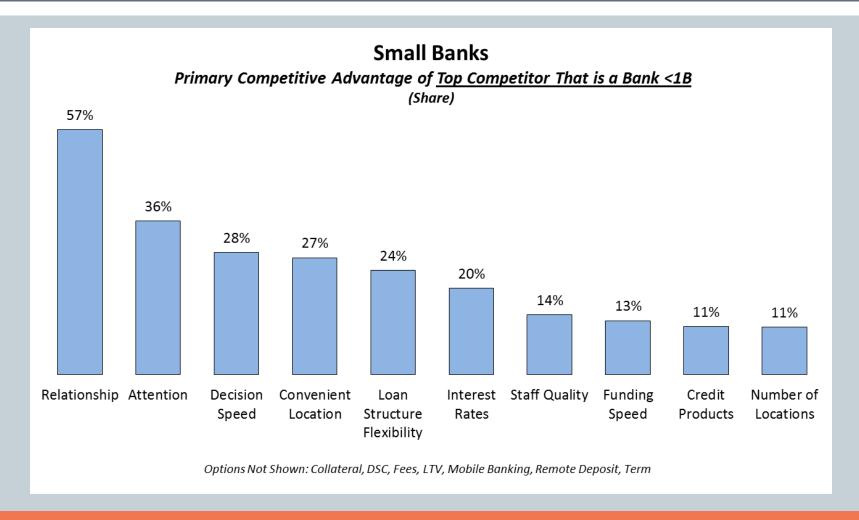
#### SBLS Insights

## III. What Makes Small Banks Special?

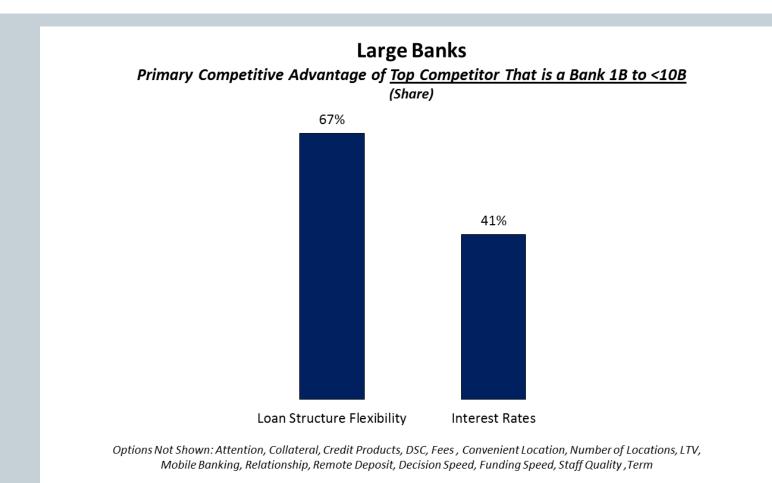
- 1. Small Banks are seen as relational, attentive, fast, and flexible
- 2. Small Banks have distinct advantages over Large Banks, and are more able to customize
- 3. Small Banks are major competitors for small business lending, and even Large Banks think so

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### Small Banks Say Bank Competitors <1B Compete Using Relationship, Attention & Decision Speed



## Large Banks Say Bank Competitors 1B to <10B Compete Using Loan Structure Flexibility



#### Small Banks More Likely to See Themselves Attentive, Fast, Flexible

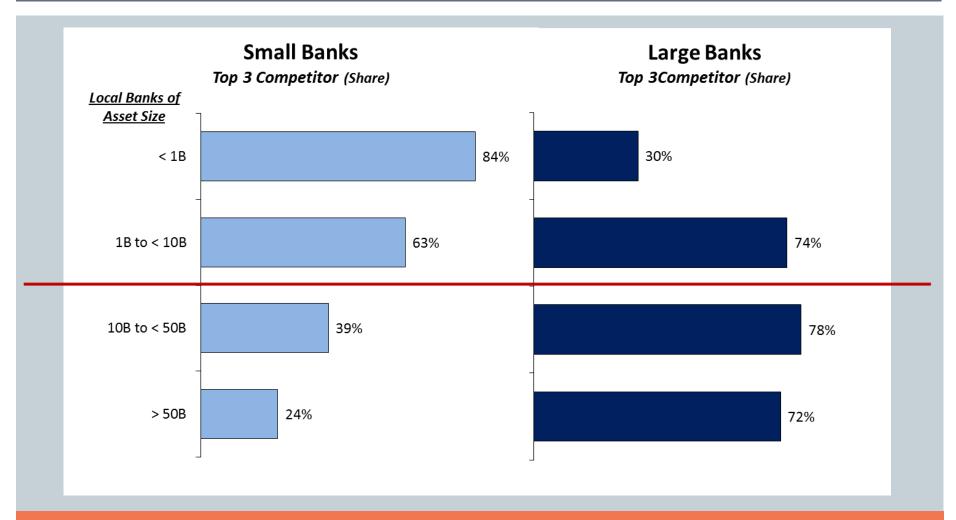
Own Primary Competitive Advantage	Small Banks	Large Banks	Who Is More Likely to Report Advantage?	
Relationship	59%	57%	Same	
Staff Quality	30%	33%		
Personal Attention	58%	43%	Small Banks	
Decision Speed	49%	24%		
Loan Structure Flexibility	25%	20%		
Number of Locations	2%	22%		
Credit Products Offered	8%	18%	Large Banks	
Convenient Locations	11%	16%		

Options not Shown: Collateral, DSC, Fees, Interest Rates, LTV, Mobile Banking, Remote Deposit, Speed, Funding Term.

### Small Banks Customize Large Banks Standardize

- Small Banks are much less likely to use <u>standardized</u> <u>small business loan products</u> (9 vs 65%)
- Small Banks are much less likely to use <u>thresholds</u> to define small businesses (28 vs 85%)
- Small Banks are much less likely to use <u>minimum loan</u> <u>amounts</u> (15 vs 70%)

## Local Small Banks are Major Competitors for Small Business Lending



#### SBLS Insights: Takeaways

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- Data weighted to reflect bank universe
- Values are not be reported when the number of responses did not meet disclosure review thresholds for protecting respondents' identities
- Reported percentages do not necessarily add to 100 if questions allow more than one answer or if certain categorical response options do not meet the disclosure review thresholds for protecting respondents' identities

- Call Report Proxy Understatement Extrapolation for C&I Loans Collateralized by 1-4 family Residences:
  - 1. We first extrapolated total C&I originations in 2015 using the lower bound of the 95 percent confidence interval of the ratio of survey reported 2015 C&I originations to 2015 Q4 call report portfolio holdings.
  - 2. We then extrapolated the share of total C&I originations collateralized by 1-4 family residences by taking the lower bound of the 95 percent confidence interval of the survey reported 1-4 family secured C&I originations divided by total survey reported C&I originations, and applying this ratio to the extrapolated total 2015 C&I originations from (1).
  - 3. These extrapolations were computed separately for banks with assets less than \$250M, banks with assets between \$250M and \$1B, and banks with assets between \$1B and \$10B.

- Call Report Proxy Understatement Extrapolation for C&I Loans of >\$1M by Banks with Assets Between \$1B and \$10B:
  - 1. We used the lower bound of the 95 percent confidence interval of the survey estimated mean share of C&I loans of >\$1M that were made to businesses with total annual revenues of <= \$1M
  - 2. We then applied the lower bound mean share calculated in (1) to the total dollar volume of C&I loans of >\$1M reported in the 2015 Q4 call report.

- Call Report Proxy Understatement Extrapolation for C&I Loans of >\$1M by Banks with Assets Less than \$1B:
  - 1. We used 50% as a conservative interpretation of "almost all" C&I lending to small businesses.
  - 2. For each bank, we computed the dollar volume of C&I loans that would constitute 50% of their total C&I loan portfolio as of 2015 Q4, and computed the amount of C&I loans of >\$1M included in the 50%. For banks whose C&I loans of <=\$1M already constitute 50% or more of their total C&I portfolio, the amount of C&I loans of >\$1M included in the 50% is \$0.
  - 3. We then ranked ordered the banks by the amount of C&I loans of >\$1M included in the 50%, from smallest to largest. (Where some banks will have \$0 values because already more than half of their C&I portfolio are in loans of <=\$1M.)

(continued)

- Call Report Proxy Understatement Extrapolation for C&I Loans of >\$1M by Banks with Assets Less than \$1B (cont'd):
  - 4. In the Survey, for banks with less than \$250M in assets, 86% report that "largely all" of their C&I lending is to small businesses. Therefore, we summed the C&I loan dollars of >\$1M included in the 50%, for the lowest 86% of these ranked banks.
  - 5. In the Survey, for banks with \$250M to \$1B in assets, 77% report that "largely all" of their C&I lending is to small businesses. Therefore, we summed the C&I loan dollars of >\$1M included in the 50%, for the lowest 77% of these ranked banks.